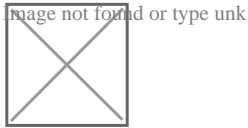


CUSTOMER FEEDBACK REPORT *for*  
**Brytons Triangle**

## Customer Feedback Summary

*Of 58 customers surveyed, 43 responded*

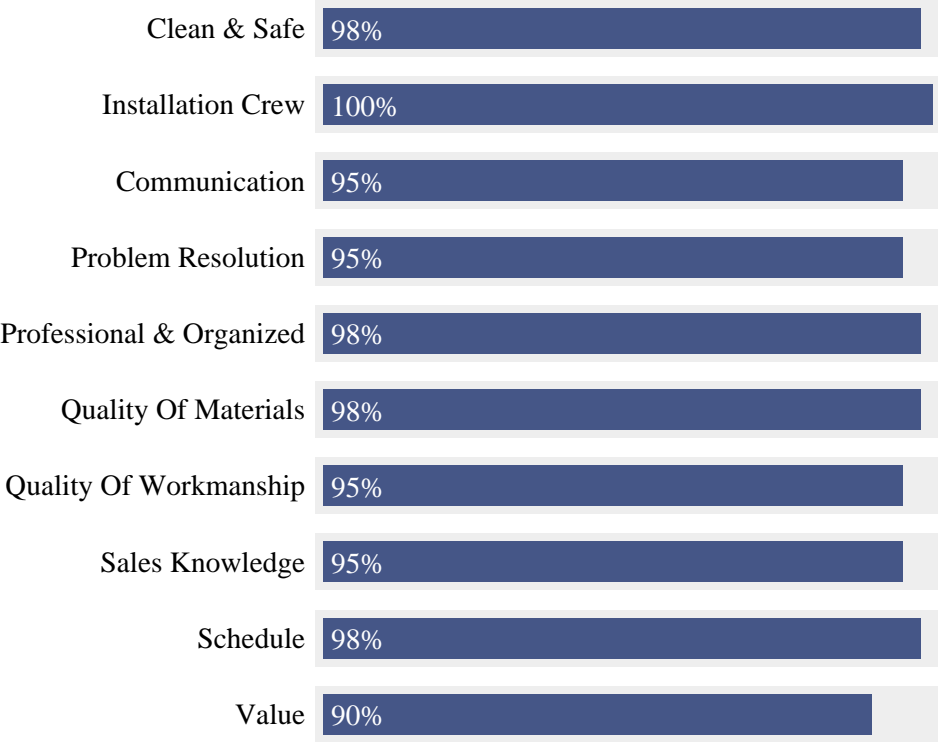


220 W. Chatham Street  
Cary , NC 27511  
(855) 279-8667  
[www.brytons.com](http://www.brytons.com)

**GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Brytons Triangle relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Brytons Triangle in Raleigh, NC; New Bern, NC; Cary, NC; Durham, NC; Winston Salem, NC; Apex, NC; Lillington, NC; Chapel Hill, NC; Rocky Mount, NC; Snow Hill, NC; and 21 other cities in North Carolina.



## Recent Reviews & Published Comments

REVIEW  
Clement G.  
Durham, NC  
Dec 31, 2018  
★★★★★

I am thoroughly impressed with how meticulous my Bryton's Installer, Derek Eatmon was with my bathroom project. He started the job on time and finished on time! Every detail had to be perfect by Derek, so perfect that my wife could not resist giving him a hug when the job was completed. We have another project that we are considering and I will request only Derek if we decide to start. If all of Bryton's employees are like Derek, then you really have a very special company!



# CUSTOMER FEEDBACK REPORT *for* Brytons Triangle

REVIEW

Eleanor E.  
Cary, NC  
Oct 21, 2018  
★★★★★

This is the second time I have used Brytons for a bathroom remodel. This one was more extensive with a basic gut of the room and moving all of the plumbing. My installer was Bryan Wilson and he was wonderful. The reasons I will give him a 5 star review are the following: He listened to what I wanted and gave great advice on how we could do it, he was always on time, he was so neat and always cleaned up at the end of each day, he worked long hours to complete the project on time, which was difficult because the job took longer then the sales person realized. One final note, I have two old dogs and one wants to wanted into the work area and Bryan always looked out for him when he got out of my sight. He was very kind to him. I will continue to recommend Brytons because of Bryans's work. Eleanor Everett

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REVIEW

D.H.A.  
Lillington, NC  
Jun 03, 2014  
★★★★★

They are a professional and caring company and want everything done right. If I have any problems then I don't mind giving them a call.

REVIEW

J.A.J.  
Roper, NC  
Mar 05, 2014  
★★★★★

I was skeptical at first because I wasn't sure about the work. As I watched the advertisements my confidence increased, and the work was much better than I thought it could ever be.

COMMENT

Additional Comment  
Mar 05, 2014

I was most satisfied with the time efficiency, it was wonderful.

COMMENT

Additional Comment  
Mar 05, 2014

The young man that did my work, I think his name was Bryan, he deserves a ten plus. Anybody who can do what he did in two days by himself deserves a ten plus and a raise.



# CUSTOMER FEEDBACK REPORT *for* Brytons Triangle

COMMENT  
Additional Comment  
Mar 05, 2014  
I am overly impressed with the work and appearance. I received numerous compliments on the bathroom from my friends.

COMMENT  
Additional Comment  
Mar 05, 2014  
I am glad you called. It was excellent, excellent, excellent.

COMMENT  
Additional Comment  
Mar 05, 2014  
I was satisfied with everything.

COMMENT  
Additional Comment  
Mar 05, 2014  
They were very helpful.

COMMENT  
Additional Comment  
Mar 05, 2014  
I would like to recognize John, the technician at Brytons Home Improvement for his exceptional service.

COMMENT  
Additional Comment  
Mar 05, 2014  
I was most satisfied that they did everything in a timely fashion. I was very pleased with their work.

REVIEW  
John R.  
Greenville, NC  
Mar 05, 2014  
★★★★★  
Brytons Home Improvement has a great salesman. Their workmanship went above and beyond of what I anticipated. I am very well pleased with the job.

COMMENT  
Additional Comment  
Mar 05, 2014  
The installer - I believe his name was Jim Siemen

COMMENT  
Additional Comment  
Mar 04, 2014  
yes, the installer John S. and the onsite store assoc.. He said he was a student @ ECU. I am not sure of his name at this time. Also Bobby who presented the information.

COMMENT  
Additional Comment  
Mar 04, 2014  
The installer was excellent. He treated the job as if it was his own home

COMMENT  
Additional Comment  
Mar 04, 2014  
No one at this time, but I would certainly strongly recommend Brytons.

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# CUSTOMER FEEDBACK REPORT *for* **Brytons Triangle**

COMMENT  
Additional Comment  
Mar 04, 2014

John was awesome. He took his time explaining everything and how he had to do the project. He was very informative of the process. He didn't brush me off and kept the mess to a minimum. My dad is a carpenter, so I know what a good job and a bad job looks like.

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COMMENT  
Additional Comment  
Mar 04, 2014

Everything was explained to us like it should have been. We had no problems from the salesperson to the final day of the project. I can't complain about anything.

COMMENT  
Additional Comment  
Mar 04, 2014

Overall, I was very satisfied and I would recommend them to anybody.

COMMENT  
Additional Comment  
Mar 04, 2014

It is wonderful.

COMMENT  
Additional Comment  
Mar 04, 2014

Riley. He is a hard worker and meticulous in every detail. He was always sure to check with me beforehand if there was any question as to how something should be done. His work was excellent. And he is also a very nice guy and very professional. Brytons would do well to do whatever it takes to keep him in their employ.

REVIEW  
James F.  
Hillsborough, NC  
Feb 28, 2014  
★★★★★

Brytons Home Improvement's team is professional from the salesperson to the installation crew. They were very courteous, professional and answered all of our questions. They were very expedient in getting the work done.

COMMENT  
Additional Comment  
Feb 28, 2014

I would like to recognize the workmen at Brytons Home Improvement for their exceptional service.

COMMENT  
Additional Comment  
Feb 28, 2014

I was most satisfied with the work person. I can't remember his name. He was courteous, efficient and always communicated with us as the project went along.

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# CUSTOMER FEEDBACK REPORT *for* Brytons Triangle

COMMENT  
Additional Comment  
Feb 26, 2014

The experience was great! We are thinking of having one of our other bathrooms done by you guys!

COMMENT  
Additional Comment  
Feb 25, 2014

quality of product and workmanship, everybody worked extra hard to have everything completed on time and they took the time to listen to my concerns and ideas

COMMENT  
Additional Comment  
Feb 25, 2014

I was most satisfied with the workmanship.

COMMENT  
Additional Comment  
Feb 25, 2014

I didn't have any problems.

REVIEW  
Chester D.  
Columbia, NC  
Feb 25, 2014  
★★★★★

Brytons Home Improvement has a very professional system. They show up on time and they do the work that they say they are going to do under the terms that we agreed upon.

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