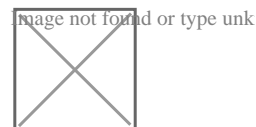
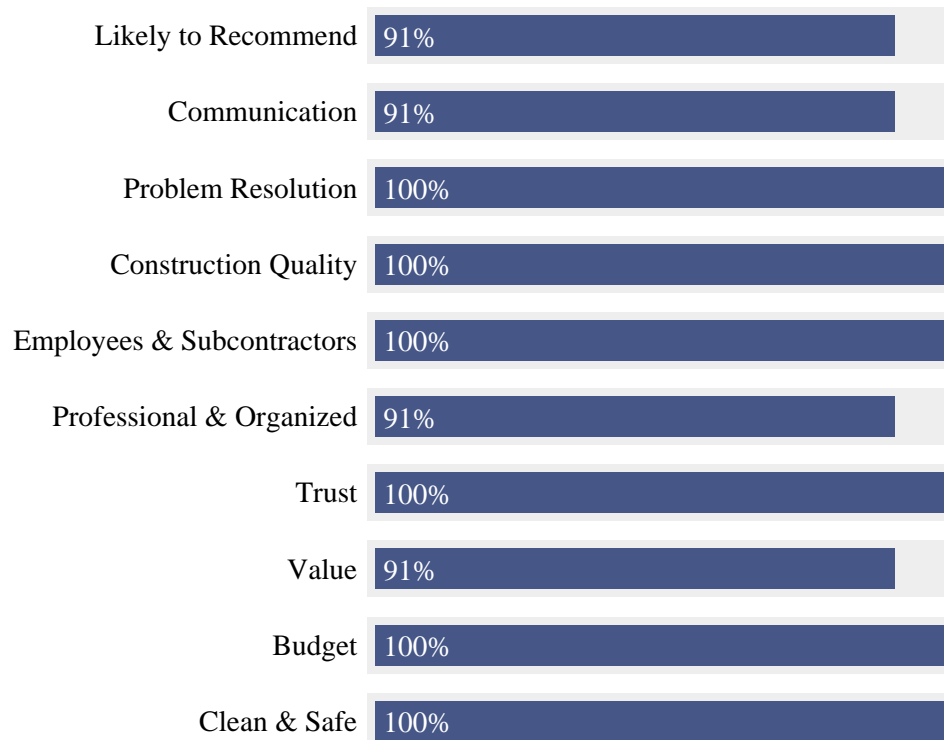


CUSTOMER FEEDBACK REPORT *for*
Epic Homes LLC



Customer Feedback Summary

Of 30 customers surveyed, 11 responded



703 N Lake Dr.
Lexington , SC 29072
(803) 900-3742
epichomessc.com

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Epic Homes LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Epic Homes LLC in Lexington, SC; Gilbert, SC; Chapin, SC; Leesville, SC; Columbia, SC; Little Mountain, SC; Wagener, SC; Winnsboro, SC; Swansea, SC; Batesburg, SC; and 1 other city in South Carolina.

Recent Reviews & Published Comments

REVIEW

Kyle T.
Swansea, SC
Mar 26, 2018



Jenny and JJ were great! From the beginning they helped us with every decision on our home and provided great insight making selections. Anytime we had a question or concern they were quick to address it and come up with a solution.

REVIEW

Kevin N.
Leesville, SC
Oct 09, 2017



They value their customers completely.



CUSTOMER FEEDBACK REPORT *for* Epic Homes LLC

REVIEW

Matthew R.
Lexington, SC
Dec 20, 2016



Great family owned business ! Most affordable Custom Built Green homes ! Very proud to be a Epic Homes Customer 150% !

COMMENT

Additional Comment
Dec 19, 2016

J.J. and Jenny Nettles are two of the greatest people I ever met.

COMMENT

Additional Comment
Dec 19, 2016

There hasn't been anything that I haven't been satisfied with. Their personability towards their customers would be their best attribute.

REVIEW

Dwayne T.
Gilbert, SC
Dec 19, 2016



Best contractor I have ever dealt with! Trustworthy and hard-working!

COMMENT

Additional Comment
Dec 19, 2016

I was most satisfied that they were personable and with the final product.

COMMENT

Additional Comment
Dec 17, 2016

We just want to thank Epic Homes for building our first custom green house. Our home is truly Epic and we could not be more happy with the outcome !!! I would refer Epic Homes to anyone that is looking to build a custom green home.

COMMENT

Additional Comment
Dec 17, 2016

I was extremely satisfied with the speed, production and quality of our home.

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CUSTOMER FEEDBACK REPORT *for* **Epic Homes LLC**

REVIEW

C.R.J.
Lexington, SC
Dec 17, 2016
★★★★★

Epic Homes built us an amazing house and we are so happy that we chose Epic Homes to build our very first custom green home. Jenny and JJ are wonderful people to work with and they have a great staff behind them that will do anything to make sure you are satisfied. The project manager David is extremely knowledgeable about the entire process and he worked very hard to make sure our home was built to our satisfaction and on time. I could go on and on about how wonderful this company is. Thank you Epic Homes for building us an Epic house !!!

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COMMENT

Additional Comment
Dec 17, 2016

They went above and beyond my expectations! They saw things to correct that I didn't notice. I highly recommend them as builders. The fact that they build government rated Energy Star rated homes is a bonus. This rating played a big part in our loan appraisal to say nothing about the wonderful efficiency of our house HVAC.

COMMENT

Additional Comment
Dec 17, 2016

Details. Jenny is so organized. Every item is discussed and signed off. When there are changes she writes them up and we sign off. Everyone has a notebook and all pages are added. No guessing games or ". He said she said"