

CUSTOMER FEEDBACK REPORT *for* Glass Guru of Grove City

REVIEW

Brenda S.
Grove City, OH
May 17, 2019
★★★★★

We have had Glass Guru for several different jobs and have always been extremely pleased with the quality of their work!

REVIEW

Brandon B.
Grove City, OH
May 16, 2019
★★★★★

Christian was a very friendly and quality installer. I would recommend his and the services of Glass Guru to others.

REVIEW

Igor M.
Galloway, OH
Mar 31, 2019
★★★★★

Good price and well done work. Couldn't ask for more.

REVIEW

Doug M.
Galloway, OH
Mar 21, 2019
★★★★★

Very Good customer service and polite to match.

COMMENT

Additional Comment
Mar 02, 2019

The excellent quality of material. The knowledge and skill of the installer. I was very impressed and satisfied with the exceptionally short amount of time that it took to clean up, prep and install my replacement glass.

COMMENT

Additional Comment
Mar 02, 2019

Trevor went above and beyond what was expected by me to answer questions and inform me of details of the installation process. Trevor was extremely personable, professional and time efficient in his workmanship.

COMMENT

Additional Comment
Mar 02, 2019

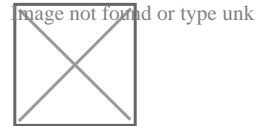
I am very satisfied and impressed with my entire experience with The Glass Guru. A company that represents what "doing good business and customer satisfaction" means to me.

3341 Centerpoint Dr, Ste B
Grove City , OH 43123
(614) 277-8917
www.TheGlassGuru.com

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Glass Guru of Grove City relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Glass Guru of Grove City in Columbus, OH; Grove City, OH; Hilliard, OH; Groveport, OH; Galloway, OH; Canal Winchester, OH; Plain City, OH; Marysville, OH; Orient, OH; Upper Arlington, OH; and 21 other cities in Ohio.



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COMMENT
Additional Comment
Jan 03, 2019

Installation team was super, did a very neat, clean, quick job. Very nice to work with, an asset to the company. All communication with the office was quick and efficient.

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COMMENT
Additional Comment
Jan 03, 2019

Glass Guru was recommended to me by a realtor, I've let her know that we are completely pleased with the work and to continue recommending them.

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COMMENT
Additional Comment
Jan 02, 2019

how quick the installation was and the neatness, and everybody was very friendly and professional.

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COMMENT
Additional Comment
Dec 28, 2018

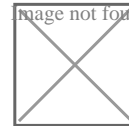
The gentleman that came out for both the quote and installation did an excellent job.

REVIEW
Linda H.
Columbus, OH
Dec 13, 2018
★★★★★

Our home has huge windows, some measuring 12 feet tall or more, and when we needed a replacement we called lots of window places and they all seem to think it was too big of job for them, but Glass Guru of Grove City. These are REAL glass professionals who showed no hesitation in giving us a solid estimate and time frame to do the work, and they did exactly what they said. They are an experienced and efficient team who are courtesy and took the time to explain exactly what we wanted to know. These guys are the best and I strongly recommend them for any project for they can do it all.

COMMENT
Additional Comment
Dec 13, 2018

I don't recall the name of the 5 or 6 gentlemen who worked on our home, but they all were individually outstanding and professional. They worked with the efficiency of a NASCAR pit crew with everyone doing their assigned job to make the entire process fast and flawless.



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COMMENT
Additional Comment
Dec 13, 2018

There were no short falls in our expectations and they exceed the ones that we had. The experience of having them in our home was comfortable and they earned our trust by their actions.

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COMMENT
Additional Comment
Dec 13, 2018

The team from Glass Guru of Grove City was excellent in every way, but we are most satisfied by the finished product for their workmanship is superior. They did the complete job from beginning to end while other companies we had look at the job wanted up to sub-contract for a carpenter and painter. Our was a very challenging project but their team handled it with grace.

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REVIEW
Stephanie K.
Columbus, OH
Dec 04, 2018



Glass Guru provided excellent communication and quality service.

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COMMENT
Additional Comment
Nov 30, 2018

The whole team, from the initial consult, to Lisa in the office, to the work team were very helpful and friendly. The repairs in the sunroom were very tricky because it required the team to walk on the slanted, glass roof to recaulk all of the glass.Thank you.

REVIEW
Debora R.
Grove City, OH
Nov 10, 2018



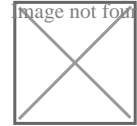
Great customer service! Loved their personality, very professional.

COMMENT
Additional Comment
Nov 10, 2018

The installer was friendly efficient & courteous. Mindful of not making a mess. I apologize for not remembering his name.

COMMENT
Additional Comment
Oct 25, 2018

Quality work and before they started, I felt that they could do the job. Gave me confidence in the beginning.



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REVIEW

Maryann M.
Galloway, OH
Oct 20, 2018



We were very happy with the service of this company. The staff was friendly and professional. We would not hesitate to recommend them!

REVIEW

Janelle G.
Columbus, OH
Oct 08, 2018



I had excellent service. The only thing I would recommend is that it be made more apparent that at the Grove City store, you need an appointment. I just happened to stop in to drop my shower door off when Trevor was there so i wasn't affected. Everyone in the whole process was very accomodating! I'll be back!

REVIEW

Gregg S.
Canal Winchester, OH
Oct 03, 2018



Our project to replace 3 large bay window panels was not an easy job however, the installation crew did a phenomenal job.

REVIEW

Marty G.
Grove City, OH
Sep 24, 2018



The salesperson suggested repair for leaking skylight instead of expensive replacement. Glass technician was informative, courteous and professional while he performed the necessary repairs.

REVIEW

Kim S.
Galloway, OH
Sep 24, 2018



Fast friendly sales people in office and same with installation. Extremely satisfied.

REVIEW

R.D.H.
Grove City, OH
Sep 04, 2018



The estimated price was not satisfactory...they doubled the amount once the work began.

REVIEW

Robert T.
Grove City, OH
Sep 02, 2018



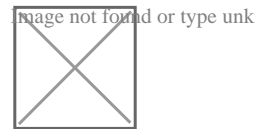
Well done, low price, good quality!

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REVIEW

Judy D.
Columbus, OH
Aug 22, 2018
★★★★★

Excellent Job, The staff were knowledgeable, respectful of my home and worked quickly to resolve all of our window issues. Highly Recommended !

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REVIEW

Jongmok K.
Columbus, OH
Aug 21, 2018
★★★★★

very nice job, but the price was expensive compare to other shop

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REVIEW

Richard T.
Grove City, OH
Jun 14, 2018
★★★★★

I would gladly use this company again.

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