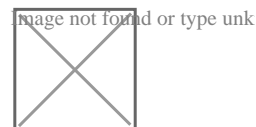


CUSTOMER FEEDBACK REPORT *for* Istueta Roofing



Customer Feedback Summary

Of 115 customers surveyed, 57 responded



7501 NW 7th Street
Miami , FL 33126
(305) 266-1011
www.istuetaroofing.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Istueta Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Istueta Roofing in Miami, FL; Coral Gables, FL; Miami Beach, FL; Pinecrest, FL; Miami Springs, FL; Surfside, FL; Miami Lakes, FL; Coconut Grove, FL; Key Biscayne, FL; Miami, Beach, FL; and 6 other cities in Florida and Nebraska.

Recent Reviews & Published Comments

REVIEW

Ray F.
Coral Gables, FL
Jul 27, 2016



After years of procrastination I finally got around to fixing my roof. The workmanship was outstanding. The carpentry the roof repair every step of the utmost quality. Schedule was kept too. No surprises. I would definitely recommend this company to anyone who needs a roof repair. The estimate was fair and reasonable the work was amazing.

COMMENT

Additional Comment
Feb 26, 2016

I'd like to recognize Omar Santana and the installation crew.



CUSTOMER FEEDBACK REPORT *for* Istueta Roofing

COMMENT
Additional Comment
Feb 26, 2016

I was most satisfied with Istueta Roofing's professionalism. Omar Santana arrived on time, explained things well, and told me what to expect. There was a little miscommunication at one point, but it was minor.

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COMMENT
Additional Comment
Feb 16, 2016

All managment and workers meet if not exceded my expectatuion.

COMMENT
Additional Comment
Feb 16, 2016

I was most satisfied with the end product.

COMMENT
Additional Comment
Feb 15, 2016

Omar

COMMENT
Additional Comment
Feb 15, 2016

The salespersons attention to detail and promptness.

REVIEW
Albert A.
Miami, FL
Feb 15, 2016
★★★★★

I called for an appointment, they returned my call and came out in a timely manner for the estimate. I had an issue with the work so I called and they came out the next day and got it fixed. Highly recommend to family and friends who want to use Istueta Roofing.

REVIEW
Lynn C.
Miami, FL
Feb 15, 2016
★★★★★

They were good and professional.

COMMENT
Additional Comment
Feb 09, 2016

They were nice people.

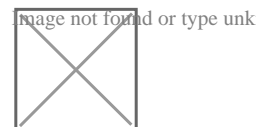
COMMENT
Additional Comment
Jan 23, 2010

I was most satisfied with the sales presentation and estimate process. It was very good and very well explained.

COMMENT
Additional Comment
Jan 13, 2010

Overall everything went very well.

CUSTOMER FEEDBACK REPORT *for*
Istueta Roofing



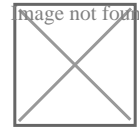
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- COMMENT
Additional Comment
Jan 12, 2010
They were doing work in the neighborhood.
- COMMENT
Additional Comment
Dec 17, 2009
They were overall very good to work with!
- COMMENT
Additional Comment
Dec 17, 2009
Nowhere
- COMMENT
Additional Comment
Dec 17, 2009
They were good
- COMMENT
Additional Comment
Dec 02, 2009
They got the job done.
- COMMENT
Additional Comment
Nov 13, 2009
I would recommend Istueta Roofing to anyone that I have the opportunity to. I am very pleased.
- COMMENT
Additional Comment
Nov 13, 2009
Very efficient and courteous.
- COMMENT
Additional Comment
Nov 12, 2009
No. Everything is good.
- COMMENT
Additional Comment
Nov 12, 2009
Everything.
- COMMENT
Additional Comment
Nov 12, 2009
Quality.
- COMMENT
Additional Comment
Nov 06, 2009
They were easy to contact via the phone. If I couldn't get in touch with them immediately they called back very quickly.
- COMMENT
Additional Comment
Oct 27, 2009
Excellent service from start to finish.



CUSTOMER FEEDBACK REPORT *for*
Istueta Roofing

COMMENT
Additional Comment
Oct 16, 2009

The salesperson was very knowledgeable and professional. Overall, everything was excellent.

COMMENT
Additional Comment
Oct 13, 2009

Workmanship was very clean and very good. When people pay their final balance, they should prepare for the client a notice of termination signed by them.

COMMENT
Additional Comment
Oct 13, 2009

Our entire family uses Istueta for roofing needs because of their quality and service.

COMMENT
Additional Comment
Oct 05, 2009

They were recommended to me.

COMMENT
Additional Comment
Sep 23, 2009

The overall process went smoothly. They did an outstanding job.

COMMENT
Additional Comment
Sep 18, 2009

recommendation of a friend

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