



# CUSTOMER FEEDBACK REPORT *for* Mammoth Restoration (Ohio)

REVIEW

Melissa S.  
Cincinnati, OH  
Jun 17, 2019



Despite the one setback, they made sure everything was completed to our satisfaction and went above and beyond to get it completed.

REVIEW

D.T.R.  
COLUMBUS, OH  
Mar 18, 2019



They were very courteous and knowledgeable.

REVIEW

Christopher K.  
New Albany, OH  
May 09, 2018



Mammoth employees have been extremely professional, hard working, punctuate and successful in drying out our water damage. I would highly recommend Mammoth to anyone.

REVIEW

Karen S.  
Bexley, OH  
May 03, 2018



Polite, efficient professionals. The drying machines were loud and hard to live with, but did the job. Some folks may want to go to a hotel; I didn't. Scheduling floor installers before the remodel contractors did their work (drywall, etc.) made for lots of dust on new floors, but floor installers were really good and easy to have in the house. Administrative phone calls from Mammoth were understanding, kind and responsive throughout. Mammoth did a great job and made the house whole again.

REVIEW

Rodney B.  
Pomeroy, OH  
Oct 17, 2017



There were two ladies that came to my home and I don't think they could have sent anyone with more honesty and integrity than them.

REVIEW

Patricia T.  
Dayton, OH  
Jun 12, 2017



They did an excellent job of cleaning up and getting rid of smoke on everything. They went the extra mile, like straightening up my closet and getting things better than they had been before. They were very friendly, cooperative and did a great job.

254 Business Center Drive  
North  
Blacklick , OH 43004  
(866) 787-6327  
www.mammothohio.com

**GUILDMEMBER SINCE 2015**

As a GuildQuality Guildmember, Mammoth Restoration (Ohio) relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Mammoth Restoration (Ohio) in Columbus, OH; Reynoldsburg, OH; Pickerington, OH; Pataskala, OH; Westerville, OH; Grove City, OH; Worthington, OH; Lewis Center, OH; Dublin, OH; Hilliard, OH; and 29 other cities in Ohio, Florida and Indiana.



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REVIEW

Heather B.  
Middletown, OH  
May 23, 2017



Nightmare. I will never work with this company again. Preferred vendor my a\$\$\$. Horrible work, took forever, and cost too much.

REVIEW

Damien B.  
Columbus, OH  
May 10, 2017



Mammoth Restoration (Ohio) just didn't handle things in a good way. They actually caused more work than they helped with in the long run. Some of the things they did to my house was stuff that my insurance company wasn't willing to fix later. I was only using them to tear things out of my house after a fire. After they were done, we were going to either do most of the remaining work ourselves, or work with contractors to complete. I paid out of pocket for part of the stuff they did when they did the demolition because my insurance company wasn't going to reimburse me since it was not part of the claim at all. It was a bit of a nightmare. They ended up tearing out a lot more flooring than necessary, and then they stopped midway through. I'm not sure if they stopped because they found out I wasn't going to use them, but they left a lot of the job undone. It added a burden to something that was already a burden to me.

REVIEW

Robie S.  
Mason, OH  
Dec 30, 2016



Everyone I worked with was courteous and friendly. They provided me with the services I discussed.

REVIEW

Linda B.  
Duncan Falls, OH  
May 05, 2016



Timely start, but there was a big gap of time between initial cleaning and the reconstruction work. Workers were very professional.

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REVIEW

Joseph S.  
New Concord, OH  
May 04, 2016



Great work! They made repairing our flooded basement painless.

REVIEW

Sandra F.  
Columbus, OH  
Mar 22, 2016



There was one minor issue when they moved all of the damp materials. They were supposed to move it to rooms with ventilation, but when they left I discovered that was not the case and my stuff was ruined. Other than that everything was great!

REVIEW

Barbara R.  
Rushville, OH  
Mar 15, 2016



Every crew was very efficient, professional, pleasant and exceeded our expectations. We would be happy to recommend this company to our family, friends and neighbors.

REVIEW

Paula M.  
Grove City, OH  
Jan 06, 2016



An upstairs toilet overflowed into my first floor. They were so good at their work. They eased my panic attack. I was so relieved. They did very well.

REVIEW

Leslie T.  
Pickerington, OH  
Sep 08, 2015



I was very impressed how quickly Mammoth was able to come assess my flood damage, work with my insurance company, and have my basement turned around in 1 week! Very professional and friendly staff, I would recommend Mammoth to anyone who has had water damage in their home.

REVIEW

Barbara B.  
Worthington, OH  
Sep 07, 2015



Gina and team were extremely courteous and friendly. They were on time and were very easy to work with.

REVIEW

Netuge N.  
Columbus, OH  
Aug 11, 2015



Mammoth Restoration was professional, they stuck to the schedule, and everything was done up to standards except for the crew that was sent to get my items out of my basement.

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