



CUSTOMER FEEDBACK REPORT *for* Tundraland Home Improvement

REVIEW

Jim S.
East Troy, WI
Jun 26, 2020



Great experience start to finish on the project. Was the best price, best warranty, and sales team was no pressure. James S. was our installer, and he was courteous, professional, neat, and did a great job. Would definitely hire these guys again, and plan to on doors next year.

REVIEW

Meagan L.
Green Bay, WI
Jun 07, 2020



Chris G, our installer, was amazing. Very considerate and very thorough. We ran into quite a few snags with being such an old (and previously foreclosed) home, and he made sure the job was done right. We couldn't be happier with our new bath. We feel like we are living in luxury!

REVIEW

Bob T.
Green Bay, WI
May 07, 2020



We are extremely satisfied with our new shower, wishing we'd have done this many years ago.

REVIEW

Tamra S.
Green Bay, WI
Apr 11, 2020



They did excellent work. They were precise, and did their job quickly.

REVIEW

Naolee Y.
Appleton, WI
Apr 08, 2020



The installer was a very nice and guy and I would recommend him to anyone!

REVIEW

David A.
Forestville, WI
Mar 30, 2020



They did very good work.

N2277 W Frontage Road
Kaukauna , WI 54130
(920) 734-4786
tundraland.com

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Tundraland Home Improvement relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Tundraland Home Improvement in Appleton, WI; Green Bay, WI; Milwaukee, WI; Neenah, WI; Wausau, WI; Janesville, WI; Oshkosh, WI; Kenosha, WI; Greenbay, WI; Kaukauna, WI; and 252 other cities in Wisconsin, Michigan and Texas.



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REVIEW

Frank L.
Brandon, WI
Mar 30, 2020



It was a great experience and I would gladly recommend them to anyone else.

REVIEW

Jim K.
Wausau, WI
Mar 04, 2020



My installer Lance Krueger did a great job. Even though his partner got sick and didn't come back for the full install, he still finished in a timely manner. I highly recommend him as your deck installer.

REVIEW

Jeff R.
Hatley, WI
Mar 02, 2020



The windows are beautiful are engird deficient and installed with care.

REVIEW

Betty C.
Brodhead, WI
Feb 06, 2020



I would recommend that someone be there to watch the installers do it properly.

REVIEW

Chris L.
Beloit, WI
Feb 05, 2020



Tundraland Home Improvement has a great product.

REVIEW

John M.
West Allis, WI
Jan 23, 2020



Although things didn't go as planned, we are extremely happy with the job that Tundraland Home Improvement did.

REVIEW

Mai V.
Milwaukee, WI
Jan 09, 2020



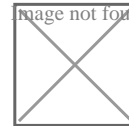
The price is reasonable and we really like our new window. They have high quality.

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REVIEW

Tamara H.
Walworth, WI
Jan 07, 2020
★★★★★

Do Not trust this company. Their credit company that Tundraland uses is not trustworthy at all. There are huge cracks in my walls now because there was no knowledge of my home and how the windows would affect it. We feel like all they wanted was our money and didn't care about anything else. There is absolutely no communication between the salesperson and the installers. It took Tundraland almost two years for someone to call for a survey about how my experience was.

REVIEW

Gary W.
Beloit, WI
Jan 07, 2020
★★★★★

All in all we were very satisfied from the Sams Club representative, she was very nice to the installation crew. We had a good experience.

REVIEW

Anne P.
West Bend, WI
Oct 06, 2019
★★★★★

Brandon S. installed my bath / shower, and he was courteous, professional and I am very pleased with my purchase! I will definitely recommend Tundraland to my family and friends.

REVIEW

Kenneth L.
Lake Geneva, WI
Sep 21, 2019
★★★★★

Brandon S. did an excellent job with the installation of our walk in tub. Did a fantastic job cleaning up. He was kind and courteous. He was early for the scheduled installation time.

REVIEW

Deb H.
Jackson, WI
Sep 20, 2019
★★★★★

Our tub to shower install turned out amazing. The installer Cory G. has a wonderful personality and did an amazing job. I would recommend Tundraland in a heart beat everyone was great to work with and no pressure by the sales people is A+ in my book. Thank you, Deb Hespe

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REVIEW

Tracy M.
Milwaukee, WI
Sep 17, 2019



I would like to recognize the young man that came out to do the work for his exceptional service! He did a great job an excellent job and I was very happy with him.

REVIEW

Delmer G.
Kaukauna, WI
Aug 22, 2019



James did a grate job from start to finish putting in my tub and shower making sure everything was as i ordered and clean up was spot less. and showed me all i needed to know about cleaning and maintaining. The sales part was a little long winded and lot of fluff before getting to price and would of like to know cost of up grades like double shower rod and a lever drain over bending over for a pull drain i did not know tell it was in and maybe cost of having a fixed and hand held combo head. but was package price it took forever to get to . only up graded talked about was walls and ceiling. But in the end looks nice.and happy with it so far.

REVIEW

Kathy P.
Wautoma, WI
Aug 13, 2019



Tundraland Home Improvement did a great job. The job took about five minutes less than the estimated time I was given, so you couldn't ask for any closer. I couldn't have asked for better service. They were polite and protected my home, putting tarps down from the front door to the bathroom and made sure they stayed on the path. They cleaned up everything; they just did a terrific job. I was very impressed!

REVIEW

Mary G.
Janesville, WI
Aug 07, 2019



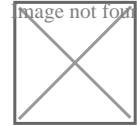
I was very pleased with it. They did it in a timely fashion. The installer was wonderful.

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REVIEW

David S.
Kenosha, WI
Jul 24, 2019



They did a really good job.

REVIEW

Sue G.
De Pere, WI
Jun 30, 2019



Peter N updated our bathroom, new bathtub and shower, did an excellent job. He was so efficient, did the job in record time and completely cleaned up everything before he left.

REVIEW

LaShonda G.
Milwaukee, WI
Jun 12, 2019



The windows are very nice. I get a lot of compliments. But you can still feel a slight draft through the windows.

REVIEW

Smith J.
Janesville, WI
Jun 12, 2019



Make sure you know what you're doing before you sign that document because it could be a big mistake like I found out it was.

REVIEW

Anne S.
Kenosha, WI
Jun 11, 2019



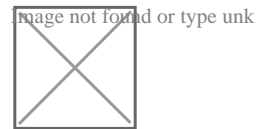
The bathroom looks so nice!

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CUSTOMER FEEDBACK REPORT *for*
**Tundraland Home
Improvement**

REVIEW
Phil W.
Sherwood, WI
Jun 10, 2019
★★★★★

The deck that was installed by Lance K., Dave, and John exceeded our expications. The quality of the materials that were used, the professional skill level of these men showed in the pride of the finished deck. The railings couldn't have been installed better. The installation of the step completed the deck. Very sturdy, beautifully completed. Lance had to move some pavers inorder to install the base for the step. When he was completed the step, he took his time to reinstall the pavers. It just finished it off. The job site, my garage and driveway was cleaned up after the job. A 5 Star job.

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REVIEW
Yesenia V.
Wisconsin Rapids, WI
Jun 05, 2019
★★★★★

I was very satisfied with the work they did. It was quick.

REVIEW
Carly M.
Kenosha, WI
Jun 05, 2019
★★★★★

They were very professional and affordable.