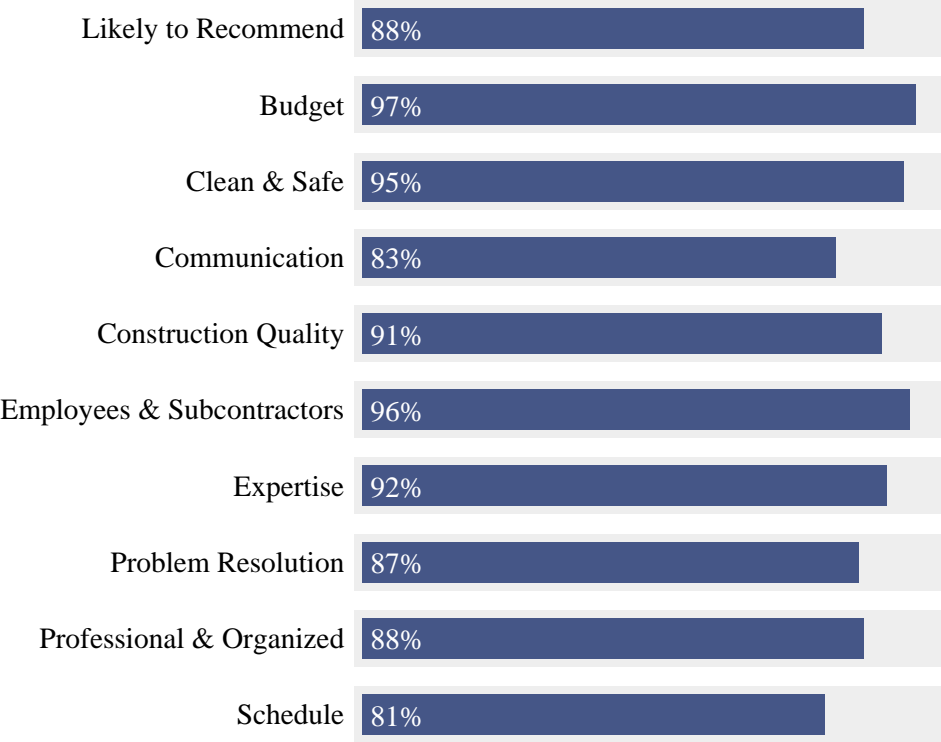




# FEEDBACK REPORT for White Aluminum & Windows - Leesburg

## Customer Feedback Summary

Of 402 surveys sent, 261 were responded to



2101 U.S. Hwy 441  
 Leesburg , FL 34748  
 (352) 702-4610  
 www.whitealuminum.com

### GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, White Aluminum & Windows - Leesburg relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of White Aluminum & Windows - Leesburg in The Villages, FL; Leesburg, FL; Ocala, FL; Lady Lake, FL; Villages, FL; Clermont, FL; Eustis, FL; Tavares, FL; Mt. Dora, FL; Summerfield, FL; and 49 other cities in Florida, Indiana, Maine, Vermont and New Jersey.

## Recent Reviews & Published Comments

**COMMENT**  
 Additional Comment  
 Nov 11, 2013

White Aluminum is a good company for remodeling work. When there was an issue with the first contractor, they brought in a new team and took care of everything. I would recommend them to others and I plan to hire them for my next few remodeling projects.

**COMMENT**  
 Additional Comment  
 Nov 11, 2013

I am in the renovation business so I've seen a lot of their work around. They always do a good job, so I hired them for my own renovation project.



FEEDBACK REPORT *for*

# White Aluminum & Windows - Leesburg

COMMENT  
Additional Comment  
Nov 06, 2013

The entire experience was great. They came out when they said they would, they stayed within the quote, and everything they said they would do happened. Also, we have had people over to show them the work and they love it, too.

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COMMENT  
Additional Comment  
Nov 05, 2013

I was most satisfied with the final outcome and the process of how White Aluminum executed this entire project.

COMMENT  
Additional Comment  
Sep 20, 2013

I was extremely happy with everything including the quality of workmanship and the materials. The crew was very professional.

COMMENT  
Additional Comment  
Sep 20, 2013

I was impressed by their courtesy, the quality work, and the precise engineering.

COMMENT  
Additional Comment  
Sep 10, 2013

White Aluminum was professional and worked well with the weather. They managed to get everything done on time and in a professional manner. I was very satisfied.

COMMENT  
Additional Comment  
Sep 03, 2013

The actual build of the project was a lot quicker than I expected and the installer was excellent!

COMMENT  
Additional Comment  
Aug 27, 2013

I was most satisfied with the installers because they were very knowledgeable and easy to work with.

COMMENT  
Additional Comment  
Aug 26, 2013

I was most satisfied that we could enclose the screen and that it can be kept cool in the summer and warm in the winter.

COMMENT  
Additional Comment  
Aug 26, 2013

The fact that we felt that White Aluminum would follow through on commitments was one of the reasons that we chose them out of the nine companies that we were considering.



FEEDBACK REPORT *for*

# White Aluminum & Windows - Leesburg

COMMENT  
Additional Comment  
Aug 22, 2013

Everyone who came to my house was great, even the salesperson. Everyone on the team was decent and gracious. I can't judge White Aluminum based on the office, but the crew that came to my house was great. They are a busy people, but White Aluminum is a great company.

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COMMENT  
Additional Comment  
Aug 22, 2013

I have known about White Aluminum for many years. I didn't check around for prices. I know how long White Aluminum has been here and that speaks for itself.

COMMENT  
Additional Comment  
Aug 22, 2013

Eventually we would like another smaller deck or porch on the other side of the house. When the time comes I will call White Aluminum.

COMMENT  
Additional Comment  
Aug 14, 2013

Our experience with White Aluminum was very positive. We loved the service we received. The installers were wonderful and very professional.

COMMENT  
Additional Comment  
Aug 09, 2013

I am satisfied with White Aluminum's quality of workmanship and their attention to detail.

COMMENT  
Additional Comment  
Aug 08, 2013

I was most satisfied that they stayed with the job till it was done. They even worked on the tarp in the rain. They cleaned up amazingly.

COMMENT  
Additional Comment  
Aug 07, 2013

I used them twenty years ago, and have used them a couple of other times. They do a good job, and I always come back to them.

COMMENT  
Additional Comment  
Aug 07, 2013

I was most satisfied with the salesman's service. He answered all of our questions, returned our calls, checked back with us, kept us up to date.



# FEEDBACK REPORT *for* White Aluminum & Windows - Leesburg

COMMENT  
Additional Comment  
Aug 05, 2013  
I was most satisfied with the quality of the job that was done and the office staff provided by White Aluminum. Charlie, the production manager, communicated with me often. I had a great experience with him.

COMMENT  
Additional Comment  
Jul 31, 2013  
Kevin Long is great. Anytime I have an issue or problem, he handles it immediately. It feels good to know that if I call Kevin, I can get off the phone knowing that the problem will be taken care of.

COMMENT  
Additional Comment  
Jul 31, 2013  
We have used them on this community for many years.

COMMENT  
Additional Comment  
Jul 31, 2013  
We have four more new homes that White Aluminium will do.

COMMENT  
Additional Comment  
Jul 31, 2013  
They are fantastic on the sales and the guy that double checks the sales. The materials are top notch as expected. Once they started the job it went smoothly and clean.

COMMENT  
Additional Comment  
Jul 31, 2013  
The job site was definitely kept clean and safe.

COMMENT  
Additional Comment  
Jul 31, 2013  
I definitely trust them to follow through on commitments.

COMMENT  
Additional Comment  
Jul 31, 2013  
I was most satisfied with the salesman's follow up on everything. It was very professional of him.

COMMENT  
Additional Comment  
Jul 31, 2013  
I've already recommended them.

COMMENT  
Additional Comment  
Jul 31, 2013  
I was most satisfied that it was good quality work.

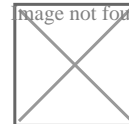
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FEEDBACK REPORT *for*

# White Aluminum & Windows - Leesburg

COMMENT

Additional Comment  
Jul 31, 2013

White Aluminum is a good company, and I would recommend them.

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