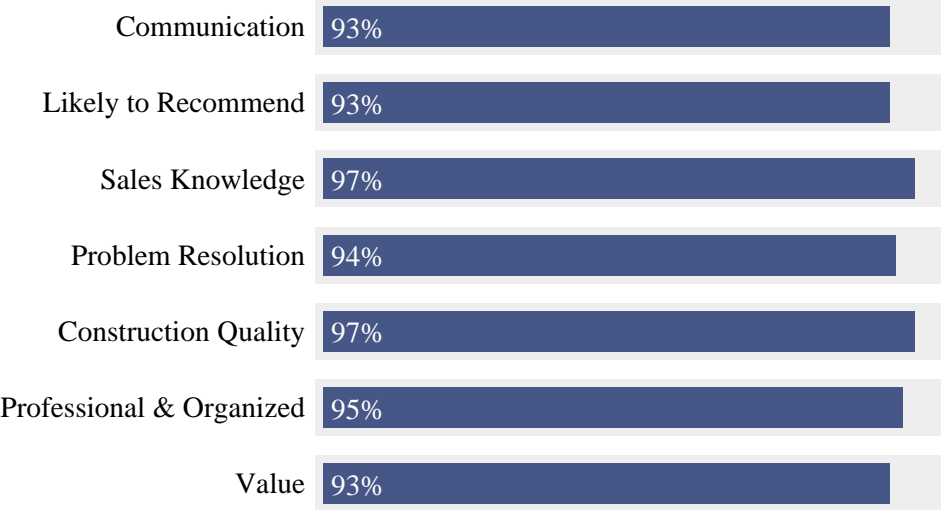


# CUSTOMER FEEDBACK REPORT *for* Copper Creek Construction

## Customer Feedback Summary

*Of 1,555 customers surveyed, 846 responded*



5980 Topaz St.  
Las Vegas , NV 89120  
(702) 898-7873  
[www.coppercreekconst.com](http://www.coppercreekconst.com)

### GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Copper Creek Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Copper Creek Construction in Las Vegas, NV; Henderson, NV; North Las Vegas, NV; Boulder City, NV; and Cold Creek, NV.

## Recent Reviews & Published Comments

REVIEW  
Morton I.  
Henderson, NV  
Feb 25, 2020  
★★★★★  
Excellent & timely service by courteous & competent workforce!

REVIEW  
Jason C.  
Las Vegas, NV  
Feb 21, 2020  
★★★★★  
Great company very friendly and accommodating staff only knock was the roofing contractor they hired didnt show up the day they were supposed due to high winds but they never called to let me know they wernt coming

REVIEW  
Sandra R.  
Henderson, NV  
Feb 12, 2020  
★★★★★  
Very professional, reliable, and honest construction company. Our home was a complete renovation project and we couldn't be happier with the end results. Copper creek Construction's workmanship was excellent. We have recommended them to family and friends.



CUSTOMER FEEDBACK REPORT *for*  
**Copper Creek Construction**

REVIEW

Mauna H.  
Henderson, NV  
Feb 11, 2020



We have been very satisfied with Copper Creek Construction. We have used them more than once, and we keep going back to them because they are so good.

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REVIEW

S.  
Las Vegas, NV  
Feb 10, 2020



I was very happy with everything they did. They kept me informed as far as where we were at all times. I was very pleased with the whole project.

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REVIEW

Wendy V.  
Las Vegas, NV  
Jan 28, 2020



I was very impressed with Copper Creek Construction! They were very nice and kept me informed about everything that needed to be done. They were very clean and timely and I will recommend them to everyone who could benefit from their services!

We have surveyed customers on behalf of Copper Creek Construction in Las Vegas, NV; Henderson, NV; North Las Vegas, NV; Boulder City, NV; and Cold Creek, NV.

REVIEW

Rebekah M.  
Las Vegas, NV  
Jan 21, 2020



I was so pleased with Copper Creek and especially Leslie! They were able to get all the work done in a very timely manner and before the holidays. I was so grateful. Not only this, but the work they did was excellent! (...and according to my husband i'm hard to please and a bit of a perfectionist!) So I was just thrilled that I didn't have to micromanage the project at all. They did a great job over all!

REVIEW

Brandon S.  
LAS VEGAS, NV  
Jan 09, 2020



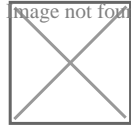
Copper Creek Construction is a great company.

REVIEW

MARY D.  
Boulder City, NV  
Jan 06, 2020



After a home fire Copper Creek Construction was our contractor. Working with the insurance it's been a long road; however, Copper Creek was professional and courteous and they have experience working with insurance.. Any construction problems were expeditiously resolved.



# CUSTOMER FEEDBACK REPORT *for* Copper Creek Construction

REVIEW

Martin L.  
Henderson, NV  
Dec 26, 2019  
★★★★★

Unbelievable good experience with their people , from the switchboard to the top and everybody in between . Their sub contractors are as good as them . Hard to recommend people much less companies, they are 100% quality operation . Thank you again

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REVIEW

Marten S.  
Henderson, NV  
Dec 16, 2019  
★★★★★

Please see my comment on Question #9 above.

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REVIEW

Janet R.  
North Las Vegas, NV  
Dec 12, 2019  
★★★★★

James did a great job. He was professional and kept me updated with great communication!

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REVIEW

Carolyn S.  
Henderson, NV  
Nov 16, 2019  
★★★★★

Everyone I met and talked to were met all my expectations!

REVIEW

Michael M.  
Las Vegas, NV  
Oct 22, 2019  
★★★★★

They are excellent company to work with and go the extra mile.

REVIEW

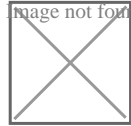
Haywood M.  
Las Vegas, NV  
Oct 16, 2019  
★★★★★

They were very professional and accurate at what they did. They were outstanding.

REVIEW

Dustin D.  
Henderson, NV  
Oct 09, 2019  
★★★★★

They were very professional, tidy, and efficient. Leslie was great.



# CUSTOMER FEEDBACK REPORT *for* Copper Creek Construction

REVIEW

Bill S.  
Las Vegas, NV  
Oct 04, 2019  
★★★★★

Initially no issues however, once we advised Copper Creek Construction we had decided to only complete the dining water damage project communication changed. Our project was completed 9/4/19 and we are being told a refund due is not being issued until 10/11. Copper Creek project estimator tells you they will provide a line item cost breakdown when the project is completed however, they will not give this to you. Billing dept tells you the same thing. A customer receives no explanation when costs increase. Workmanship completed on the project was very good.

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REVIEW

J.A.G.  
Las Vegas, NV  
Sep 23, 2019  
★★★★★

All involved with Copper Creek were responsive, professional and knowledgeable. I am appreciative and couldn't ask for more.

REVIEW

Melvin W.  
Henderson, NV  
Sep 23, 2019  
★★★★★

Great work and completed efficiently. I had no issues with any of the work.

REVIEW

Jeff K.  
Henderson, NV  
Sep 18, 2019  
★★★★★

Copper Creek Construction was clean and kept me up to date and well informed on everything. I was very satisfied.

REVIEW

Allison H.  
Las Vegas, NV  
Sep 18, 2019  
★★★★★

The project manager, Brenda Chavez was fantastic and was there every step of the way!



# CUSTOMER FEEDBACK REPORT *for* Copper Creek Construction

REVIEW

N.S.B.  
Las Vegas, NV  
Sep 16, 2019  
★★★★★

We love this company because they are fantastic. I would like to recognize Blake and Roger for going out of their way. Overall, we appreciate their service.

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REVIEW

Euflooria- A.  
Las Vegas, NV  
Sep 16, 2019  
★★★★★

Thank you for everything! Turned out excellent!!!

**GUILDMEMBER SINCE 2011**

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REVIEW

Mrs I.  
Las Vegas, NV  
Sep 07, 2019  
★★★★★

Pleased with their service and advice. Workers were efficient and courteous. Completed the job quickly.

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REVIEW

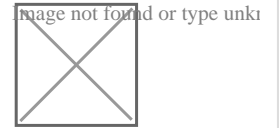
Mitchell F.  
Las Vegas, NV  
Sep 04, 2019  
★★★★★

They are probably rare as far as construction companies go. They are the most professional group that I have ever had an opportunity to work with. They expected from their standpoint, nothing less than excellence. From their staff, workers, and their subcontractors, everything had to be at the highest level, and they got nothing less. We never felt as though this job wasn't being done properly because it was being done better than we could have even imagined. It was a good project for us. They made us feel important, like their own family, and as though it was their house that they were fixing, and not just ours. I am glad the project is done, but I got used to seeing them all, and I miss them being here.

REVIEW

Kathy M.  
Henderson, NV  
Sep 03, 2019  
★★★★★

They provided excellent service. Any glitch in the project that came up, I was kept informed. They were outstanding. I would highly recommend them.



CUSTOMER FEEDBACK REPORT *for*  
**Copper Creek Construction**

REVIEW

Susan N.  
Las Vegas, NV  
Aug 29, 2019  
★★★★★

From start to finish, everyone I encountered from Copper Creek Const was courteous and very knowledgeable about the work to be done at my home. I was always made aware of subcontractor schedules, work progress and changes to the original contract. This was very important to me.

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REVIEW

Russell C.  
Henderson, NV  
Aug 15, 2019  
★★★★★

They did a great job. The place looks great. I was very pleased with their communication and workmanship and a great value for the money.

REVIEW

John S.  
Las Vegas, NV  
Aug 07, 2019  
★★★★★

They did a super job! The foremen and workers were excellent. I'm real happy.

REVIEW

Doug J.  
HENDERSON, NV  
Jul 18, 2019  
★★★★★

Gret job. Even neighbors are impressed.