

CUSTOMER FEEDBACK REPORT *for*
Cunningham's

REVIEW

VERONICA B.
UPPER
MARLBORO, MD
Jun 17, 2021



Not satisfied with cleaning. Some clothing shrunk, stains, etc. Some items missing. No supervision by insurance carrier which will most likely make insurance costs go up.

6610 Amberton Drive,
Suite 200
Elkridge , MD 21075
(888) 382-6762

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Cunningham's relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Radcliff K.
Severn, MD
Sep 17, 2018



I highly recommend Cunningham's Rug Cleaning service. They cleaned 3 large rugs for me and I was very satisfied. Reasonably priced.

REVIEW

SHEEHAN K.
Lower Frederick, PA
Sep 16, 2018



Was a pain in the neck getting my things back in a timely way as promised. The promises did not match the delivery system. I feel the service is over priced

REVIEW

Gitlow J.
Bethesda, MD
Jul 30, 2018



Prompt and professional. Knowledgeable concerning a moth problem.

REVIEW

T.H.-.
Brooklyn, MD
Jul 30, 2018



Cunningham's is a great company and we were thrilled with their final product!!

REVIEW

Fike G.
Street, MD
Jul 30, 2018



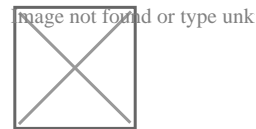
Do not use my last name

REVIEW

Retikis J.
Hayes, VA
Jul 29, 2018



The carpet cleaning is fast, the carpets are clean, smell great. I would highly recommend to anyone who wants great cleaning of area rugs.



CUSTOMER FEEDBACK REPORT *for*
Cunningham's

REVIEW

Mattonen K.
Annapolis, MD
Jul 24, 2018
★★★★★

Look no further for rug cleaning. This company will take care of everything you need at remarkably affordable prices. For those who have collected "oriental" rugs during travels or deployments and you need an appraisal - this is THE place to go. Great to work with the team. Everyone I encountered loved their jobs and were great at teaching some new knowledge for me as they showed me the finished products. Finished Work: I don't believe you can find any better place within 500 miles of Annapolis. The cleaning of a large deep pile Chinese carpet, with multiple stains of unknown origin (think "crime scene from incontinent pets and muddy shoes") was remarkable. We were stunned when we unrolled it to place it in a room. Were it possible I would say the rugs shined like a newly waxed Rolls Royce. Stop looking around. This is where you want your rugs treated with care.

6610 Amberton Drive,
Suite 200
Elkridge , MD 21075
(888) 382-6762

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Cunningham's relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

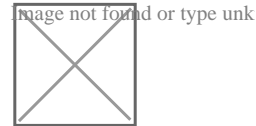
Pitchford S.
Annapolis, MD
Jul 23, 2018
★★★★★

Cunningham's was professional and thorough.

REVIEW

TYLER D.
Accokeek, MD
Jul 20, 2018
★★★★★

Mr. Tyree Clark is a great asset to Cunningham's. Being distraught after a terrible flood to my basement, Mr. Clark made me feel that all was not lost, and Cunningham's would take good care of my belongings, and they did exactly what he said they would do. He presented himself very professional in picking up and returned my belongings.



CUSTOMER FEEDBACK REPORT *for*
Cunningham's

REVIEW

Ticknor P.
Lothian, MD
Jul 18, 2018
★★★★★

We were very happy with every aspect of
Cunningham's Rug Cleaning!!!!

6610 Amberton Drive,
Suite 200
Elkridge , MD 21075
(888) 382-6762

REVIEW

Tate E.
Crofton, MD
Jul 18, 2018
★★★★★

Cunningham cleaned a flockie rug which are difficult
to clean & did an amazing job

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember,
Cunningham's relies on our customer
surveying to help them deliver an
exceptional customer experience.

REVIEW

Wease E.
Lusby, MD
Jul 18, 2018
★★★★★

Minor repairs to carpet (Karastan rugs) were
extremely expensive. Opted not to have the repairs
done.

REVIEW

Posey J.
Severna Park, MD
Jul 18, 2018
★★★★★

Our experience with Cunningham's was terrific. Not
only did they do an amazing job with our rugs,
returning them in beautiful shape, but they also did an
amazing job with upholstery. The thing that sets them
apart, though, is the professionalism and friendliness
of their staff.

REVIEW

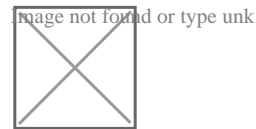
HAINEY S.
Washington, DC
Jul 18, 2018
★★★★★

Worst company ever with lots of thieving workers
who robbed me blind

REVIEW

Wisbeck D.
Severna Park, MD
Jul 18, 2018
★★★★★

Cunningham's Rug Cleaning made my rug soft again.
I hadn't realized how much it needed to be cleaned.
They came to the house, moved my heavy furniture
off the rug and took it away to be cleaned. They also
repaired a frayed edge and return the carpet, placing
the furniture back where it went. They made the
whole process very easy and I am really glad I called
them.



CUSTOMER FEEDBACK REPORT *for*
Cunningham's

REVIEW
KREAMER N.
Waldorf, MD
May 18, 2018
★★★★★

The staff was friendly and courteous but I was disappointed in the condition of some of the restored items. Some towels still had a smell of mildew and I had to rewash them myself. Several pieces of clothing had stains that had not been removed so I ended up having to send pictures of those to my insurance agent to add to my claim as non-restored. I'm not sure the service is worth the price.

6610 Amberton Drive,
Suite 200
Elkridge , MD 21075
(888) 382-6762

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Cunningham's relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW
F.-D.
Bethesda, MD
Apr 25, 2018
★★★★★

The to-go place for cleaning of knotted rugs and kilims in the DC area

REVIEW
Grabowski J.
Severna Park, MD
Apr 16, 2018
★★★★★

Anthony is a wonderful salesman and individual

REVIEW
Bent J.
Baltimore, MD
Apr 13, 2018
★★★★★

All in all, I liked working with Cunningham's. My rugs came back refreshed after a much needed cleaning.

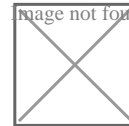
REVIEW
Cerreta T.
Pasadena, MD
Apr 13, 2018
★★★★★

The young gentlemen that picked up and returned my carpets was very sweet and professional. All staff members and service was excellent and my carpets looked and smelled superb.

REVIEW
Reese M.
Annapolis, MD
Apr 13, 2018
★★★★★

I only trust my fine rugs with Cunninghams.

Image not found or type unk



CUSTOMER FEEDBACK REPORT *for*

Cunningham's

REVIEW

DELONG-CROSS J.
Bethesda, MD
Mar 13, 2018



Cunningham's damaged or destroyed nearly every textile item that they touched. Every pillow came back shrunk, a precious heirloom peace was destroyed, and curtains were not hung properly. USAA has been notified, and I can only hope that they will make things right with us.

6610 Amberton Drive,
Suite 200
Elkridge , MD 21075
(888) 382-6762

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Cunningham's relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Bushong D.
Havre de Grace, MD
Mar 10, 2018



We were very happy with the cleaning of our carpets. We knew exactly what we were getting and it's what we got. Staff were careful with the carpets and the house. Well Done!

REVIEW

CLARK S.
Suitland, MD
Feb 13, 2018



I was very pleased with the customer service, the cleanliness of my items and the return of everything that was taken.

REVIEW

Shankroff A.
Gwynn Oak, MD
Feb 13, 2018



Skilled, pleasant and engaged. It was a pleasure to use Cunningham's



Cunningham's

REVIEW

MCCARTHY R.
Annapolis, MD
Feb 13, 2018



Our Annapolis Condo was severely damaged in a fire. Cunningham's came in and removed what textiles they could from the water and fire damaged condo. A few days later, I realized that our family's 78 year old Christening outfit was stored in a damaged closet. I called Cunningham's, explained the situation and that I was trying to locate our family heirloom. In less than one day, I received word from Cunningham's they had located the outfit & were sending pictures. They cleaned the family heirloom twice and took expert care of the cherished Christening outfit. Because of Cunningham's, our 6th grandchild expected in April, will be wearing the beautifully cleaned Christening gown. Thank you Cunningham's.

6610 Amberton Drive,
Suite 200
Elkridge , MD 21075
(888) 382-6762

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Cunningham's relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Wood D.
Annapolis, MD
Feb 13, 2018



Prompt courteous service. Pick up and delivery as promised.

REVIEW

GOODMAN J.
Washington, DC
Jan 24, 2018



The staff was very friendly and organized and restoration to shoes was great but the our clothes were further ruined by the chemicals used and shrink or the feel was destroyed vs clothes we cleaned ourselves or took to the dry cleaner. Very unfortunate after losing so much to pay so much money for the clothes you thought you could get saved to be ruined for no reason.

REVIEW

Ladd K.
Annapolis, MD
Jan 22, 2018



Very helpful. I cannot wait to use tile cleaning service.