



# CUSTOMER FEEDBACK REPORT *for* Parker Young Construction

## Customer Feedback Summary

*Of 50 customers surveyed, 28 responded*



6815 Crescent Drive NW  
Norcross , GA 30071  
(770) 368-1000  
[www.parkeryoung.com](http://www.parkeryoung.com)

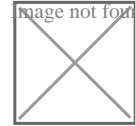
### GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Parker Young Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Parker Young Construction in Warner Robins, GA; Macon, GA; Atlanta, GA; Norcross, GA; Dawsonville, GA; Marietta, GA; Duluth, GA; Bonaire, GA; Ivey, GA; Roswell, GA; and 19 other cities in Georgia.

## Recent Reviews & Published Comments

- COMMENT  
Additional Comment  
Oct 11, 2012  
I would like to recognize the project manager, Mark, for his exceptional service.
- COMMENT  
Additional Comment  
Oct 11, 2012  
I have recommended Parker Young Construction to my coworkers.
- COMMENT  
Additional Comment  
Oct 05, 2012  
Mr. Jonas was nice.
- COMMENT  
Additional Comment  
Oct 05, 2012  
I like the way they did the house.



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COMMENT  
Additional Comment  
Sep 27, 2012  
I would recognize the main installer, but I can't remember his name. He is a young guy who just had a baby. He did most of the communication with me.

COMMENT  
Additional Comment  
Sep 27, 2012  
I was most satisfied with the communication. They kept me informed as to what was going on and what the next steps would be.

COMMENT  
Additional Comment  
Sep 26, 2012  
Darren Lunsford provided exceptional service.

COMMENT  
Additional Comment  
Sep 26, 2012  
I was satisfied with the foreman's ability to listen and his professionalism.

COMMENT  
Additional Comment  
Sep 24, 2012  
Friendly people and accomodating.

COMMENT  
Additional Comment  
Sep 22, 2012  
Earl Clark and his crew did a fine job. They kept us informed and did quality work. They are the reason we are happy with the results.

COMMENT  
Additional Comment  
Sep 22, 2012  
Thanks for the great work the guys did and for being a company that actually cares about the customer! God Bless!!

COMMENT  
Additional Comment  
Sep 22, 2012  
Special kudos to Ted Hendrix who went out of his way to make sure I was satisfied. He even called me after the work was completed to see if there was anything else I needed and to make sure I was pleased with the work.

COMMENT  
Additional Comment  
Sep 22, 2012  
The workers were always pleasant and very helpful.

COMMENT  
Additional Comment  
Sep 21, 2012  
I would like to recognize Jeff, the job foreman who supervised the work at Parker Young Construction for his exceptional service.

COMMENT  
Additional Comment  
Sep 21, 2012  
The area where I was most satisfied with Parker Young Construction was with all areas.

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COMMENT I would like to recognize Ken Joiner, the salesperson.  
Additional Comment  
Sep 19, 2012

COMMENT They did a good job with the paint job.  
Additional Comment  
Sep 19, 2012

COMMENT I do not, but we will us them again in the future.  
Additional Comment  
Sep 19, 2012

COMMENT A job well done. Excellent workmanship.  
Additional Comment  
Sep 19, 2012

COMMENT I would like to recognize the project manager and all  
Additional Comment the workers under my account for their exceptional  
Sep 19, 2012 service.

COMMENT The quality of work was excellent. They went above  
Additional Comment and beyond to make sure things were returned to their  
Sep 19, 2012 original state before the water damage.

COMMENT I think it was a good job as a whole. They are friendly  
Additional Comment and did a great job cleaning up afterwards.  
Sep 18, 2012

COMMENT I always appreciate their service.  
Additional Comment  
Sep 18, 2012

COMMENT Steve Macon and Danny Stutts are both phenomenal.  
Additional Comment  
Sep 18, 2012

COMMENT Their communication. We were always up to date on  
Additional Comment what was happening. Also, their overall work is great.  
Sep 18, 2012

COMMENT Overall great service!  
Additional Comment  
Sep 18, 2012

COMMENT I'd like to recognize everybody I worked with for their  
Additional Comment exceptional service.  
Sep 15, 2012

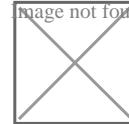
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CUSTOMER FEEDBACK REPORT *for*  
**Parker Young Construction**

COMMENT  
Additional Comment  
Sep 15, 2012

I was satisfied with everything.

COMMENT  
Additional Comment  
Sep 15, 2012

I would recognize James Palmer and Don for exceptional service.

COMMENT  
Additional Comment  
Sep 15, 2012

I was most satisfied by their timeliness. They came in right away to start working on the house. My first issue was with the AC, so they came immediately in the heat to do what they could to fix it.

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