

CUSTOMER FEEDBACK REPORT *for*
Paul Davis Restoration-

3499 NW 97th Blvd
Gainesville , FL 32206
(352) 332-5306

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Paul Davis Restoration- relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Sousan A.
Gainesville, FL
Feb 19, 2025



He was always on time and sent the people on time. They called me if there was a problem or delay and were always good about that.

REVIEW

Jonathan K.
Saginaw, MI
Feb 10, 2025



I felt Paul Davis did not adequately do the job they should have done. They didn't do it in the timeframe it should have been done. It took them eight months to do my bathroom. They left it incomplete.

REVIEW

Ellene K.
W Hempstead, NY
Jan 09, 2025



The person who did the work was excellent. He worked very hard and I was happy he came on time. The results were very good.

REVIEW

Scott E.
DAVENPORT, FL
Jan 07, 2025



They did a great job.

REVIEW

K.B.D.
Chester, SC
Dec 10, 2024



All of my items were misplaced and or deemed as non salvageable. The hub took over 11 months to complete and they still did not complete the job to my satisfaction. The materials that were used were cheap and of poor quality. My bathroom ceiling now has mold appearing everywhere. I would not recommend this company to anyone.

REVIEW

Ron A.
VERO BEACH, FL
Dec 05, 2024



Paul Davis Restoration was great to work with. We were traveling during most of the work that had to be done, and it was done correctly without a problem. Pamela Perez was the gem of Paul Davis Restoration.

REVIEW

M.E.S.
South Jordan, UT
Nov 13, 2024



They did a fantastic job with the restoration and cleaning up after themselves.

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REVIEW

John R.
Sandy, UT
Oct 13, 2024



The work was completed on time and looked great

REVIEW

P.M.E.
North Redington
Beach, FL
Oct 03, 2024



Gary Guy and his Paul Davis crew did a fantastic job at our home. He was reliable, realistic, and communicated everything along the way. I would highly recommend!

REVIEW

Qiyu Z.
Mason, OH
Sep 30, 2024



The general contractor caused most delay of scheduling the repair work while subcontractors were all pretty responsive.

REVIEW

Jeanette W.
Riverview, FL
Jul 16, 2024



They did a terrific job, and they came out when I needed some help. Stephanie was the person I initially worked with, but all her technicians, and there were a lot of them, came to help with my mom's belongings. Every one of them did a terrific job.

REVIEW

Joseph D.
Cypress, TX
Jul 13, 2024



Outdoor kitchen rebuild and extensive water damage repair.

REVIEW

Hans B.
Bountiful, UT
Jul 03, 2024



They never came prepared for the job. The tech always had to come see what was needed, then leave to go pick it up, and would be gone for quite some time.

REVIEW

Beth L.
East Hartford, CT
Jun 05, 2024



The guys did the job quickly and the people were nice. I loved the guy who gave the estimate.

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REVIEW

Samuel W.
BRADENTON, FL
May 16, 2024



I am very happy I selected Paul Davis to do the restoration.

REVIEW

Peter J.
Valrico, FL
May 06, 2024



They were very professional, and completed the job in a very expedient manner. I am totally satisfied with everything they did, during the remediation and restoration process. I had a flood from a broken pipe. Furthermore, I was extremely happy that I contacted Paul Davis Restoration to do the work. It couldn't have been better.

REVIEW

M.W.G.
Port Orchard, WA
May 03, 2024



The team from mitigation to completion were great! Ty Kim! Ty Rob! Ty Dokken and crew! Ty Keith. In a time of stress they made it all ok:)

REVIEW

Gwendolyn S.
CRAWFORDVILLE,
FL
Apr 09, 2024



The entire process with Paul Davis Restoration was a real smooth experience. Mike had great patience when I was uneasy and had questions. He explained the process to reassure me that everything was going to work out fine. Everything turned out great.

REVIEW

Anthony L.
ROCK HILL, SC
Apr 09, 2024



Justin Johnson and his team were amazing. Everyone from the cleaning crew to his movers to the people who did the repair work; they were absolutely amazing and I would highly recommend them.

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REVIEW

Michael W.
TALLAHASSEE, FL
Apr 09, 2024



Paul Davis Restoration responded within an hour of my call to them regarding a fallen tree that struck my home. They took immediate action to prevent further damage. Mike Scott of PDR was invaluable as he guided us thru a many months long project to repair the damage. He kept us informed and was always available for questions and concerns.

REVIEW

Rebecca M.
Callahan, FL
Apr 08, 2024



I would give the lowest rating and would not recommend the company.

REVIEW

Gregory D.
BAY CITY, MI
Apr 03, 2024



They were very professional, clean, and timely. I didn't have to clean up at all. Everything was taken care of.

REVIEW

Susan C.
CENTERVILLE, UT
Mar 06, 2024



I was very pleased with Paul Davis Restoration. they were excellent to work with. The repairs they did were on a timely basis. I would recommend them highly.

REVIEW

Arnold T.
Wagoner, OK
Feb 28, 2024



They did a good job.

REVIEW

Hana R.
PALM HARBOR, FL
Feb 21, 2024



They did a great job, listened to what I had to say, came on time, and were professional. I would use them again if needed.

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REVIEW

Latoya R.
Charlotte, NC
Feb 15, 2024



Overall, they did an excellent job. I'm really impressed. I didn't know what I was walking into at the moment, but they did an excellent job.

REVIEW

John M.
OLD TOWN, FL
Feb 14, 2024



They did a fine job. All of their work was top-notch.

REVIEW

Purvi P.
Rock Hill, SC
Feb 12, 2024



I am pleased with the project manager and his main contractor who performed all updates. They were very professional and kept in mind my preferences about everything and worked around my schedule which was very important to me. I'd not hesitate to hire them directly for home upgrades in future.

REVIEW

Floyd D.
St Petersburg, FL
Feb 09, 2024



Dependable, courteous and always answered the phone.

REVIEW

E.B.J.
Feb 07, 2024



The work was undertaken by Paul Davis of SOUTH CENTRAL WISCONSIN, not Paul Davis Restoration of LAKELAND COUNTIES, as stated in this survey. The restoration work was performed professionally: high-quality work, done with pride and with responsiveness to client preferences and concerns. The project manager was coordinating matters with a great sense of responsibility and with concern for our satisfaction.