



# CUSTOMER FEEDBACK REPORT *for* Vertex Roofing

REVIEW

Joanne V.  
Scottsdale, AZ  
Nov 30, 2016



I love my roof! It does not look like a steel metal roof, it is beautiful and gorgeous.

REVIEW

Dale E.  
Hackberry, AZ  
Oct 18, 2016



Very friendly, professional, and knowledgeable. We are very happy with the quality and appearance of our new metal roof.

REVIEW

Frank S.  
Cook, MN  
Sep 30, 2016



The overall customer service is awesome!

REVIEW

Damien C.  
Duluth, MN  
Sep 30, 2016



I would recommend them to anyone.

REVIEW

Kathleen K.  
Ely, MN  
Sep 06, 2016



I know the staff in the office did work hard with me. Any questions or anything they did let me know .It's hard when i'm not living on the site and the cost was high. They did get it done and Jason said it was before the snow flies.

REVIEW

John M.  
Warba, MN  
Aug 25, 2016



Just think it's a great price for the quality of material used and the work done.

REVIEW

Sherry F.  
Peoria, AZ  
Aug 10, 2016



Vertex Roofing is an excellent company, owner and staff. Everything was outstanding.

107 Grant Avenue  
Eveleth , MN 55734  
(877) 638-2537  
www.vertexroofing.com

**GUILDMEMBER SINCE 2012**

As a GuildQuality Guildmember, Vertex Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Vertex Roofing in Ely, MN; Duluth, MN; Phoenix, AZ; Eveleth, MN; Scottsdale, AZ; Mesa, AZ; Tucson, AZ; Virginia, MN; Gilbert, MN; Hibbing, MN; and 79 other cities in Minnesota, Arizona and Wisconsin.



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REVIEW

Brandon B.  
Phoenix, AZ  
Aug 01, 2016  
★★★★★

John had great ideas regarding the overall look and he patiently discussed them with my husband and I as we went back and forth. He also considered our budget and the cost, and was able to come up with a plan that met our needs. I would recommend Vertex Roofing to anyone who is working on a roofing project.

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REVIEW

Laura F.  
Maricopa, AZ  
Jul 29, 2016  
★★★★★

They went above and beyond what they needed to do to make sure the roof was done right.

REVIEW

Scott H.  
Lake Nebagamon, WI  
Jul 29, 2016  
★★★★★

I am happy to report a job well done by Vertex roofing. I did my research on this company for over three years. Every promise that was made, was kept and the work that was done, was truly exceptional. The you men who completed the majority of the work were not only true craftsmen, but nice people. I enjoyed my time visiting with them during the four day project.

REVIEW

Connie R.  
Bigfork, MN  
Jun 07, 2016  
★★★★★

I liked that they were there in uniform. It was very professional.

REVIEW

Rick O.  
Cotton, MN  
Jun 01, 2016  
★★★★★

I was very pleased at their professionalism. I was pleased with the expediency. It looks good and is a good product.

REVIEW

Marcia R.  
Saginaw, MN  
Nov 20, 2015  
★★★★★

I was very happy with them. They were polite, respectful and knowledgable. They were a great crew.



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REVIEW

Jessica D.  
Ely, MN  
Oct 30, 2015  
★★★★★

We plan on using Vertex again for any other project we have.

REVIEW

John B.  
Strawberry, AZ  
Sep 26, 2015  
★★★★★

Working with John Roper was a really good experience. We are very happy.

REVIEW

Vic K.  
Ely, MN  
Aug 14, 2015  
★★★★★

They did a great job and they completed the job when they said they would. It looks great.

REVIEW

David S.  
Eveleth, MN  
Jul 27, 2015  
★★★★★

They're good at what they do!

REVIEW

Tracie B.  
Gilbert, MN  
Jul 27, 2015  
★★★★★

We had no problems. They are good at what they do.

REVIEW

Fran B.  
Phoenix, AZ  
May 08, 2015  
★★★★★

I was delighted with the product and with the installers at Vertex Roofing. They were friendly, knowledgeable and they were patient with me and answered all of my questions. I would completely recommend Vertex Roofing company.

REVIEW

Tom W.  
Scottsdale, AZ  
Jan 14, 2015  
★★★★★

The installation team was professional and courteous. The work was done correctly and almost on time (a few days longer than predicted). Vertex is not inexpensive but I feel the quality was good.

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**Vertex Roofing**

REVIEW

Jerry L.  
Orr, MN  
Dec 22, 2014  
★★★★★

Vertex Roofing does quality work. They are very professional. They started when they said they would work hard and worked through some snow and ice. I give them many kudos for work through bad weather and completing the job as scheduled.

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REVIEW

Thomas R.  
Ely, MN  
Dec 16, 2014  
★★★★★

The crew was really good. They were here all day and worked hard to get it done before it snowed. I thought Jason promised me something about the soffits that wasn't in writing, which was my fault because I should have checked.

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REVIEW

Stan M.  
Hibbing, MN  
Dec 15, 2014  
★★★★★

I am satisfied with the work, and it was affordable in my case.

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REVIEW

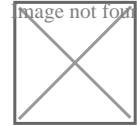
Dale L.  
Orr, MN  
Oct 27, 2014  
★★★★★

Vertex Roofing's crew was very efficient and organized. They did a great job and left no mess behind. I do not think that you would be able to find anyone else that could do a better job than Vertex Roofing.

REVIEW

Dale C.  
Laveen, AZ  
May 21, 2014  
★★★★★

Vertex Roofing was the only company that sat down with me and my wife to explain exactly how the metal panels wear tied in together so with wind could not lift any panels. The days that they were doing the roof it was very windy. Not one panel got bent, I feel that was because of the 24 Ga. metal that was used. If I were to by another house and it need reroofing I would use metal instead of clay or asphalt shingles



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**Vertex Roofing**

REVIEW

Bill S.  
Mesa, AZ  
Mar 05, 2014  
★★★★★

We have been very pleased and impressed with Vertex roofing from our initial meeting at the home show to the quote and throughout the roofing of our cabin. We would especially like to thank the crew who stayed with us at our cabin throughout the roofing process. Their friendliness and professionalism put us at ease as soon as the arrived. We would be very happy to recommend this group of gentlemen for a roofing job. Thank you Vertex Roofing.

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REVIEW

Linda M.  
Scottsdale, AZ  
Feb 07, 2013  
★★★★★

We were made to feel very comfortable. The information that was provided made us feel we had selected an excellent product. We were very satisfied with all of the employees that we dealt with. We are very proud of the way it looks, and we are eager for it to rain so we can see exactly how it performs. There is peace of mind in knowing this is the last time we will ever have to deal with a roofing issue.

REVIEW

Harold W.  
Oracle, AZ  
Jan 11, 2013  
★★★★★

I thought they did a professional job in a timely manner and were very friendly throughout the process. I enjoyed them here because of that fact and these guys were just very professional!

REVIEW

Bob A.  
Ely, MN  
Dec 20, 2012  
★★★★★

I was very happy with Vertex Roofing. The crew was wonderful and did an excellent job. I would recommend Vertex to anyone looking for a new roof. I was very pleased with the workmanship and the crew did a great job!

# Vertex Roofing

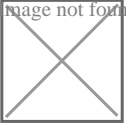
REVIEW

David R.  
Esko, MN  
Dec 11, 2012



This is a quality product and the work crew were professionals. They answered every question that was asked of them. They left the work area as good or better upon completion of the job. We were very satisfied with the materials, timeline, and employees. I would recommend Vertex Roofing to a freind.

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