

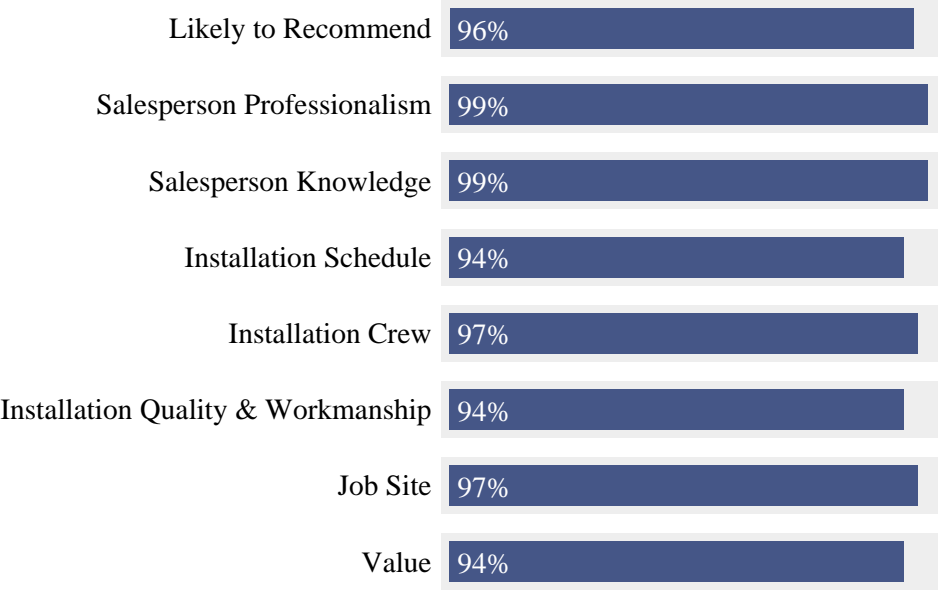


FEEDBACK REPORT for

# LeafGuard of North Georgia

## Customer Feedback Summary

Of 2,660 surveys sent, 1,708 were responded to



2210 Justin Trail  
Alpharetta, GA 30004  
(678) 494-4199

### GUILDMEMBER SINCE 2009

As a GuildQuality Guildmember, LeafGuard of North Georgia relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of LeafGuard of North Georgia in Atlanta, GA; Marietta, GA; Roswell, GA; Alpharetta, GA; Woodstock, GA; Decatur, GA; Cumming, GA; Lawrenceville, GA; Kennesaw, GA; Acworth, GA; and 162 other cities in Georgia, Missouri and North Carolina.

## Recent Reviews & Published Comments

REVIEW  
 Faye L.  
 VILLA RICA, GA  
 Jan 13, 2020  
 ★★★★★

Beautiful gutters...quality workmanship. ...very happy

REVIEW  
 Helen H.  
 LITHIA SPRINGS, GA  
 Jul 18, 2019  
 ★★★★★

LeafGuard did a very good job. They were punctual and explained things to me as they did the work.



FEEDBACK REPORT *for*

# LeafGuard of North Georgia

REVIEW

Lisa V.  
ATLANTA, GA  
Jul 14, 2019



Two splash blocks were placed backwards directing water TOWARD my foundation. Another downspout and block put water out on an area that caused significant pooling at my foundation. Yet another downspout puts out onto a cement walkway. One part of the leaf guard gutter cover doesn't seem to be angled down enough and leaves build up on the edge of the roof. There is a section of fascia they installed that is weeping between the gutter and my wooden eave. This is an issue that someone already claimed to fix but it is still happening. The Leafgaurd system was more than double other estimates I had gotten but I thought the price difference would be reflected in quality and the "maintenance free" features. Not worth it IMHO. One or maybe two small issues after installation might be acceptable but this is too much. I mean, BACKWARDS SPLASH BLOCKS?!?!

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REVIEW

Constance R.  
LITHONIA, GA  
Jun 13, 2019



Very happy with the gutters, they look fantastic!

REVIEW

Patricia B.  
ATLANTA, GA  
Jun 13, 2019



I am satisfied with the product with the expectation of the one minor fix they had to do. It has been wonderful.

REVIEW

Bill M.  
ACWORTH, GA  
Jun 11, 2019



Excellent product. Left a handful of screw and a few bits of aluminum in yard .



FEEDBACK REPORT *for*

# LeafGuard of North Georgia

REVIEW

Lyndon B.  
SNELLVILLE, GA  
Apr 17, 2019  
★★★★★

Leaf Guard was very professional, I will use them again.

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REVIEW

Waverly S.  
College Park, GA  
Apr 03, 2019  
★★★★★

I'm happy now!

REVIEW

Rosa S.  
Suwanee, GA  
Mar 01, 2019  
★★★★★

I have used LeafGuard of North Georgia for two years, having done my home in stages. While doing it in stages has its drawbacks, I'm thrilled with my decision to do so as I did encounter a problem last year and as Georgia experienced monsoon-like conditions for a while. When I noticed the problem, I called LeafGuard of North Georgia and received an instant reply. The technician knew immediately what was happening, how it could be corrected, and, as promised, visited my home the following afternoon and took care of it. . .and, might I add, they did it with a smile. That's when I knew that it was time for me to allow them to complete stage two of the installation. Stage two is now complete and I am pleased.

REVIEW

James M.  
LILBURN, GA  
Feb 27, 2019  
★★★★★

It works well and I have had no problems.

REVIEW

Roy N.  
LAWRENCEVILLE,  
GA  
Feb 25, 2019  
★★★★★

We were very satisfied with the process from beginning to end.



FEEDBACK REPORT *for*

# LeafGuard of North Georgia

REVIEW

Paul A.  
LAWRENCEVILLE,  
GA  
Nov 29, 2018  
★★★★★

This is the second house I have had LeafGuard installed on. Yes they are a little expensive, but they are a pleasure to deal with and when you calculate the cost over the lifetime of the house and add in the trouble free maintenance and the guarantee it is an easy decision. I love this product!

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REVIEW

Brenda L.  
CONYERS, GA  
Nov 27, 2018  
★★★★★

Expensive product with poor customer service communication.

REVIEW

Glenn N.  
ATLANTA, GA  
Nov 14, 2018  
★★★★★

The peace of mind that comes with the LeafGuard life time guarantee is worth every penny. Our new installation done this past fall just in time before leaves and a heavy storms descended on Atlanta. The LeafGuard gutter system performed exactly as advertised. I believe the LeafGuard system will add new value to our property beyond what we paid. Kudos, LeafGuard!

REVIEW

Sharon A.  
Jasper, GA  
Oct 30, 2018  
★★★★★

Service was very professional.

COMMENT

Additional Comment  
Nov 11, 2015

I was most satisfied with the time frame that it took to complete the job.

COMMENT

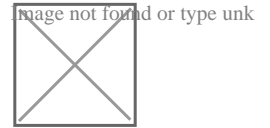
Additional Comment  
Nov 11, 2015

I was most satisfied because they on time, on budget and did what they promised.

REVIEW

MIKE W.  
Woodstock, GA  
Nov 04, 2015  
★★★★★

It is a great product, with great sales people, and great installation.



FEEDBACK REPORT *for*

# LeafGuard of North Georgia

COMMENT  
Additional Comment  
Nov 03, 2015

I was most satisfied with the quality of the construction.

COMMENT  
Additional Comment  
Nov 03, 2015

I am extremely happy that my new gutters have not clogged up.

COMMENT  
Additional Comment  
Nov 03, 2015

I was most satisfied with the product and Ray's sales presentation.

REVIEW  
Jasper L.  
Snellville, GA  
Nov 03, 2015  
★★★★★

I have no complaints. The gutters are beautiful.

COMMENT  
Additional Comment  
Nov 03, 2015

I am happy that my husband doesn't have to go up on the roof to clean the gutters.

REVIEW  
Joe D.  
Snellville, GA  
Nov 02, 2015  
★★★★★

Very professional, Robert answered all of our questions. I would be more than happy to recommend Leaf Guard to friends and family.

COMMENT  
Additional Comment  
Oct 29, 2015

The whole experience was fine and everybody did what they said they were going to do.

COMMENT  
Additional Comment  
Oct 28, 2015

I was the most satisfied with the end results.

COMMENT  
Additional Comment  
Oct 21, 2015

My experience with LeafGuard was wonderful. Everything was great and I appreciate everything they did.

COMMENT  
Additional Comment  
Oct 20, 2015

I was satisfied that their workers very polite and very clean.

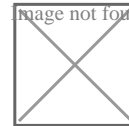
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FEEDBACK REPORT *for*

# LeafGuard of North Georgia

REVIEW

Carrie M.  
Newnan, GA  
Oct 20, 2015



We are very pleased.

COMMENT

Additional Comment  
Oct 16, 2015

Ernest Sedlock and my husband got along great. My husband isn't much of a talker, but he got along with Ernest very well. We are very very happy, and we will definitely be recommending LeafGuard of North Georgia.

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