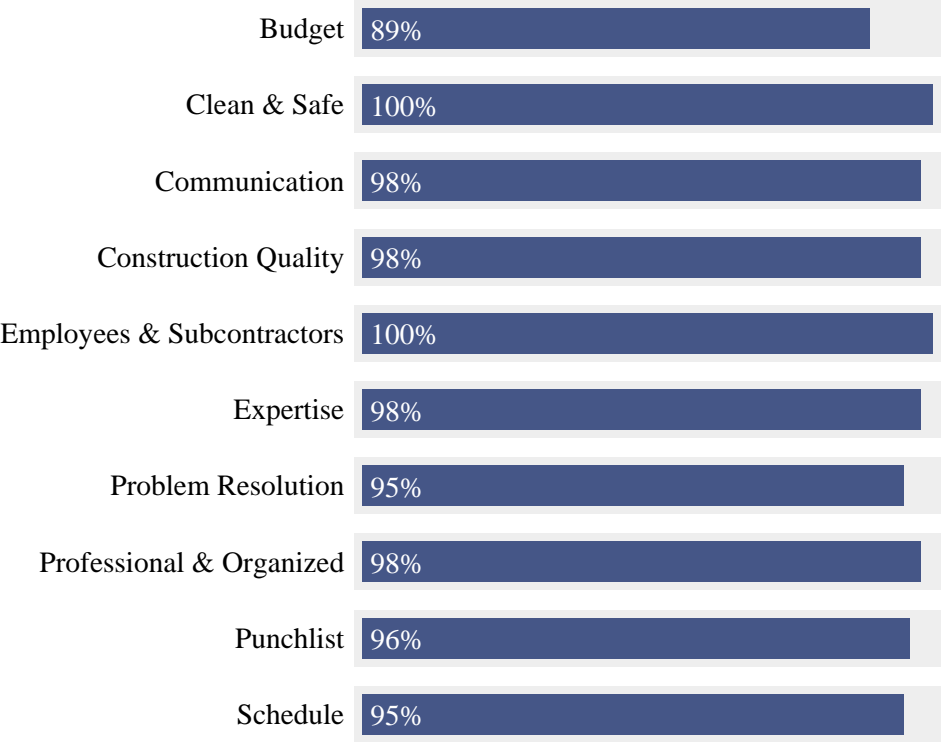




CUSTOMER FEEDBACK REPORT *for* Morse Constructions, Inc.

Customer Feedback Summary

Of 98 customers surveyed, 63 responded



57 Central Street
Somerville , MA 02143
(617) 666-4460

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Morse Constructions, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Morse Constructions, Inc. in Cambridge, MA; Somerville, MA; Arlington, MA; Newton, MA; Boston, MA; Brookline, MA; Belmont, MA; Medford, MA; Watertown, MA; Chestnut Hill Newton, MA; and 10 other cities in Massachusetts.

Recent Reviews & Published Comments

REVIEW

Leslie F.
Brookline, MA
Oct 15, 2018



I have a beautiful kitchen that now fully completes and blends with the rest of my apartment. I wish I had done this years ago.

REVIEW

C.H.D.
Belmont, MA
May 28, 2018



We have used Morse for a major kitchen remodel and a smaller attic renovation. This was easily the most pain-free construction company I have ever dealt with and the workmanship is also top-notch. For any project where you want to finish on time and on budget with high quality work, I highly recommend Morse and his team.



CUSTOMER FEEDBACK REPORT *for* Morse Constructions, Inc.

REVIEW

Nancy S.
Cambridge, MA
Apr 03, 2018



Paul Morse has competed 8 remodeling projects since we moved into our house in 1985....finding complications in the walls, etc....always solved with professionalism, choices, and expertise! Crews are knowlegable, courteous and efficient. Paul is always on hand to consult on surprises (large 100 year old house). I would not hesitate to recommend him for a variety of situations.

57 Central Street
Somerville , MA 02143
(617) 666-4460

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Morse Constructions, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Morse Constructions, Inc. in Cambridge, MA; Somerville, MA; Arlington, MA; Newton, MA; Boston, MA; Brookline, MA; Belmont, MA; Medford, MA; Watertown, MA; Chestnut Hill Newton, MA; and 10 other cities in Massachusetts.

REVIEW

L.L.W.
Somerville, MA
Apr 03, 2018



I'm still super pleased with my front entryway. I used someone else for my bathroom and very sorry - strongly recommend Morse.

REVIEW

Eddine M.
Cambridge, MA
Mar 30, 2018



Morse Construction Inc completed the whole renovation of our house with a high level of professionalism. We have strongly appreciated their listening skills, their responsiveness, and efficiency. You can rely on them to achieve major construction projects in a thorough way.

REVIEW

S.W.M.
Somerville, MA
Mar 29, 2018



Morse is known for having a great deal of repeat business, and it is obvious why: the company is excellent on all the key elements that go into a construction experience. Their follow through also goes on long after the job is complete. I cringe when I hear people's stories about an irresponsible contractor and would guide them to consult with and work with Morse.

REVIEW

K.G.B.
Somerville, MA
Mar 29, 2018



It is rare to find a construction company that is as responsive, responsible and reliable as this one - and the people are down to earth and nice to work with. I wish they would give lessons to other organizations as to how to run a business thorough respecting the customer the way they do.



CUSTOMER FEEDBACK REPORT *for*
Morse Constructions, Inc.

REVIEW

Mary L.
Cambridge, MA
May 02, 2014
★★★★★

An exceptional combination of quality work, attention to detail, clear communication, and a real commitment to working with the client to lessen the burden of having construction in your home. The results are simply stunning, I just wish the rest of my house looked half as good or was half as sturdy as the parts they have renovated. Jobs come in on time, at or slightly under budget, and with great communication and minor adjustments all the way through. I've done three projects with them and wouldn't consider having anyone else touch my house. I've also recommended Morse to friends and co-workers. I'm very glad I found them.

57 Central Street
Somerville , MA 02143
(617) 666-4460

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Morse Constructions, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Morse Constructions, Inc. in Cambridge, MA; Somerville, MA; Arlington, MA; Newton, MA; Boston, MA; Brookline, MA; Belmont, MA; Medford, MA; Watertown, MA; Chestnut Hill Newton, MA; and 10 other cities in Massachusetts.

REVIEW

Norma E.
Somerville, MA
Jan 25, 2014
★★★★★

Please feel free to cut and paste any of my comments above--you can run them by me if you like, then I'll "sign". I felt like I was sort of writing a review all along.

REVIEW

Jeannine M.
Belmont, MA
Dec 06, 2012
★★★★★

We love our new kitchen! The workflow is greatly improved and access to storage more efficient. And the new cabinets and floor are absolutely beautiful.

REVIEW

K.G.B.
Somerville, MA
Nov 06, 2012
★★★★★

I could not have been happier with both the results and the process of working with Morse Constructions. They were smart, clean, courteous and very effective.

REVIEW

Diana L.
Cambridge, MA
Oct 07, 2012
★★★★★

Quality, professional work done by friendly, knowledgeable staff. Paul Morse and his staff are a pleasure to work with. Whatever your project is, this company will work with you to your satisfaction.



CUSTOMER FEEDBACK REPORT *for* Morse Constructions, Inc.

REVIEW
S.A.M.
Somerville, MA
Jul 12, 2012
★★★★★

Feel free to use the phrases above, if I think of a more interesting way of putting it, will send it to the company directly.

57 Central Street
Somerville , MA 02143
(617) 666-4460

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Morse Constructions, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Morse Constructions, Inc. in Cambridge, MA; Somerville, MA; Arlington, MA; Newton, MA; Boston, MA; Brookline, MA; Belmont, MA; Medford, MA; Watertown, MA; Chestnut Hill Newton, MA; and 10 other cities in Massachusetts.

REVIEW
M.A.G.
Stoughton, MA
Nov 11, 2011
★★★★★

Morse Const. started on the date they said they would and finished on the completion date. They were here every day on time and completed the job to my complete satisfaction. They did everything they could to hold costs in line with our budget. All in all a rewarding experience.

COMMENT
Additional Comment
Sep 16, 2011

The professionalism of the staff.

COMMENT
Additional Comment
Sep 15, 2011

The area where I was most satisfied with Morse Constructions was the attention to making themselves as little as an impact on our lives as little as possible on the work.

COMMENT
Additional Comment
Sep 12, 2011

MC does consistently excellent work in timely fashion. Their communication skills are first rate.

COMMENT
Additional Comment
Sep 12, 2011

Word of mouth.

COMMENT
Additional Comment
Sep 06, 2011

Communication is their key strength. They get back to you faster then anybody.

COMMENT
Additional Comment
Sep 06, 2011

Their communciation, promptness and professionalism are really, really good.



CUSTOMER FEEDBACK REPORT *for* Morse Constructions, Inc.

REVIEW

C.G..
Somerville, MA
Sep 06, 2011
★★★★★

Morse Constructions, Inc. completed our work beautifully and in a timely manner. I would trust them to take on any project in our home. We trust their advice when addressing budgetary concerns. I feel like they treat the customer like they would a member of their family.

57 Central Street
Somerville , MA 02143
(617) 666-4460

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Morse Constructions, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

COMMENT

Additional Comment
Sep 06, 2011

They got the windows in before the weather changed. If there had been much delay that wouldn't have happened. They were very prompt.

We have surveyed customers on behalf of Morse Constructions, Inc. in Cambridge, MA; Somerville, MA; Arlington, MA; Newton, MA; Boston, MA; Brookline, MA; Belmont, MA; Medford, MA; Watertown, MA; Chestnut Hill Newton, MA; and 10 other cities in Massachusetts.

COMMENT

Additional Comment
Sep 06, 2011

Great communication between Morse and client. They are easy to reach and always follow up with concerns. Have worked with Paul over the years and think that he is great.

REVIEW

C.R..
Newton, MA
Sep 06, 2011
★★★★★

I have worked with Paul on a variety of projects over the years. He and his crew have always been reliable and responsible. Paul presents an organized plan for each project so that one knows what is scheduled. Paul and his staff are talented craftspeople. In addition, Paul is a genuinely nice person and his work has held up well over time. I am always happy to recommend him to others.

COMMENT

Additional Comment
Sep 05, 2011

Morse Constructions exceeded our expectations!



CUSTOMER FEEDBACK REPORT *for* Morse Constructions, Inc.

REVIEW

D.A.A.
Cambridge, MA
Sep 05, 2011
★★★★★

Doing renovations with Morse Constructions was a good experience. Paul Morse took the time to understand what we wanted from the project and did a thorough quote for us before starting the work. Even our neighbors were impressed by the professionalism of the firm! We were always kept informed about the state of the project and when there was a problem with some work done by a subcontractor, Paul did not hesitate to make things right. We love our new space and will be coming back to Morse Construction for future needs!

57 Central Street
Somerville , MA 02143
(617) 666-4460

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Morse Constructions, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Morse Constructions, Inc. in Cambridge, MA; Somerville, MA; Arlington, MA; Newton, MA; Boston, MA; Brookline, MA; Belmont, MA; Medford, MA; Watertown, MA; Chestnut Hill Newton, MA; and 10 other cities in Massachusetts.

COMMENT

Additional Comment
Sep 02, 2011

meticulous workmanshpa fair estimate of costsWe especially appreciate the care Morse Constructions takes with its employees, to pay them a fair living wage with benefits.

REVIEW

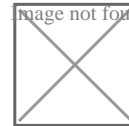
R.G.M.
Cambridge, MA
Sep 02, 2011
★★★★★

We have worked with Morse Constructions consistently over the last decade for several home renovations. Each time, Morse Constructions provided beautiful and innovative solutions to our needs. We now have a real jewel of a house -- and we couldn't have done it without Paul Morse and his amazing team. They are the best!

COMMENT

Additional Comment
Sep 02, 2011

Did what they said they do and did when they said it would be done. They get me updated all along the project and did a very good job. Everyone was concerned about my satisfaction.



CUSTOMER FEEDBACK REPORT *for*
Morse Constructions, Inc.

REVIEW

David L.
Wellesley, MA
Sep 02, 2011
★★★★★

My experience with Morse Constructions was very positive. Everyone I came in contact with was focused on my complete satisfaction even to the point of following up several times after the was completed to insure everything was still okay. Communication was excellent and everyone showed up on time and kept to agreed upon shedules.I highly recommend them.David L

57 Central Street
Somerville , MA 02143
(617) 666-4460

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Morse Constructions, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Morse Constructions, Inc. in Cambridge, MA; Somerville, MA; Arlington, MA; Newton, MA; Boston, MA; Brookline, MA; Belmont, MA; Medford, MA; Watertown, MA; Chestnut Hill Newton, MA; and 10 other cities in Massachusetts.