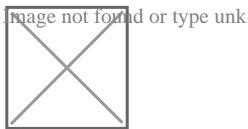
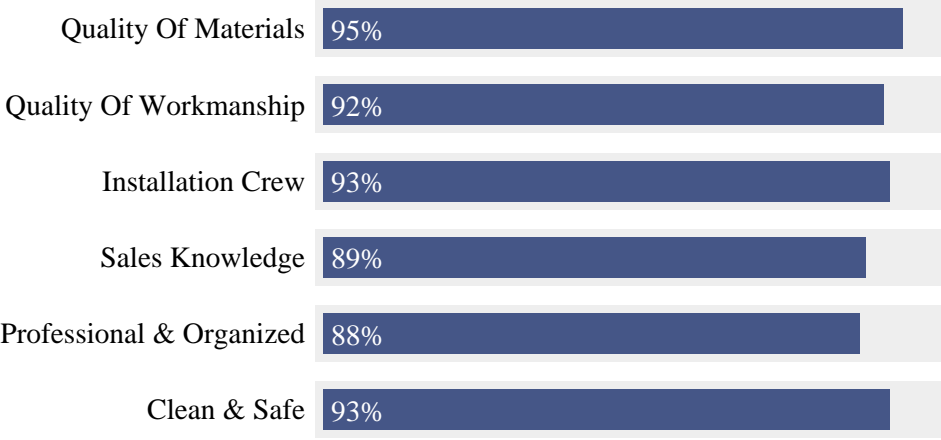


FEEDBACK REPORT *for*
Owens Corning Basement Finishing System



Customer Feedback Summary

Of 2,456 surveys sent, 1,358 were responded to



One Owens Corning Pkwy
Toledo , OH 43659
(800) 227-3636
1800BASEMENT.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Owens Corning Basement Finishing System relies on our customer surveying to help them deliver an exceptional customer experience.

Recent Reviews & Published Comments

COMMENT
Additional Comment
Jan 16, 2018
The workers did a great job leaving my home near and clean at the end of each work day. The job moved along very quickly. I was very happy with the results. Any issues that came up were quickly resolved to my satisfaction.

COMMENT
Additional Comment
Oct 04, 2017
They were great and I couldn't have asked for a better company. They became part of our family and we still talk to them.

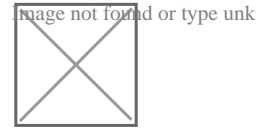
COMMENT
Additional Comment
Oct 04, 2017
I was most satisfied with the whole entire project.

COMMENT
Additional Comment
Jun 17, 2017
the crew that came to my home.

COMMENT
Additional Comment
May 02, 2017
I would like to recognize Jose Hernandez for his exceptional service.

COMMENT
Additional Comment
May 02, 2017
I was most satisfied with the installer and supervisor for their dedication to their work and delivering quality workmanship.

FEEDBACK REPORT *for*
Owens Corning Basement Finishing System



- COMMENT
Additional Comment
Apr 29, 2017
I would like to recognize the workers.
- COMMENT
Additional Comment
Apr 29, 2017
I am most satisfied that the work was prompt and the quality of the work.
- COMMENT
Additional Comment
Apr 17, 2017
Our contractor Gordon Holiday was incredible. His work was exceptional. He always communicated clearly and gave great suggestions
- COMMENT
Additional Comment
Apr 17, 2017
I was most satisfied with the overall look and quality of the work that was done here, and the appeal.
- COMMENT
Additional Comment
Apr 12, 2017
I would like to recognize the installer for his exceptional service. He came from over an hour away and was very punctual every morning.
- COMMENT
Additional Comment
Apr 12, 2017
I was most satisfied in all areas of the job.
- COMMENT
Additional Comment
Apr 11, 2017
They were very professional. They came in and out of the house unnoticed. They were reliable and we knew they would always lock up when they were done. Tim was excellent!
- COMMENT
Additional Comment
Apr 11, 2017
That was very good!
- COMMENT
Additional Comment
Apr 10, 2017
They did a great job and the room is very nice. I'm enjoying it!
- COMMENT
Additional Comment
Apr 07, 2017
The materials make the basement look great. The workers were polite and efficient.
- COMMENT
Additional Comment
Apr 04, 2017
The crew was very good. They were knowledgeable and helpful. The installation was fast and relatively painless.

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FEEDBACK REPORT *for* Owens Corning Basement Finishing System

COMMENT
Additional Comment
Apr 04, 2017
The whole experience was easy, well explained, and worth the time and money.

COMMENT
Additional Comment
Jan 06, 2017
Everybody was so professional from day one and the installers were more than I expected. I was also very satisfied with the finished product. The building inspector was amazed by the work that was done.

COMMENT
Additional Comment
Nov 04, 2016
I was most satisfied with the salesperson and the installation crew.

COMMENT
Additional Comment
Oct 26, 2016
This was an 80 year old basement that was very challenging. The construction crew was very clever in working through these challenges and took pride in their work. We are very pleased with the end results. If we had it to do all over again we would.

COMMENT
Additional Comment
Oct 19, 2016
Our room was completed ahead of time. We were very satisfied with the end result. Our project manager was very visible, most responsive, and always helpful when needed!

COMMENT
Additional Comment
Oct 18, 2016
They exceeded my expectation, I didn't think the basement would turn out the way it did. I was very pleased with the installer. He educated me and my wife in everything we had to do.

COMMENT
Additional Comment
Oct 18, 2016
I was most satisfied with the workmanship. My crew was very good and did a good job.

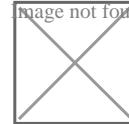
COMMENT
Additional Comment
Oct 06, 2016
I was satisfied with the timeliness. They stuck to their schedule and the subcontractors were wonderful and really good guys. I was happy with them.

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FEEDBACK REPORT *for*
Owens Corning Basement Finishing System

COMMENT
Additional Comment
Sep 14, 2016
Ralph made it easier to understand and made recommendations for work to be done. I did more than just the basement system. The installers were exceptional.

COMMENT
Additional Comment
Jul 20, 2016
I was very satisfied with the customer service, that goes a long way!

COMMENT
Additional Comment
Jun 30, 2016
I would like to recognize all 3 installers. They knew what they were doing. They were like a well orchestrated clock machine.

COMMENT
Additional Comment
Jun 28, 2016
I was most satisfied with the communication as far as when they were coming and what they were going to be doing that day.

COMMENT
Additional Comment
Jun 17, 2016
The whole crew was exceptional.

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