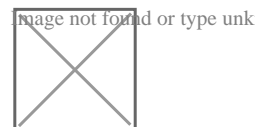
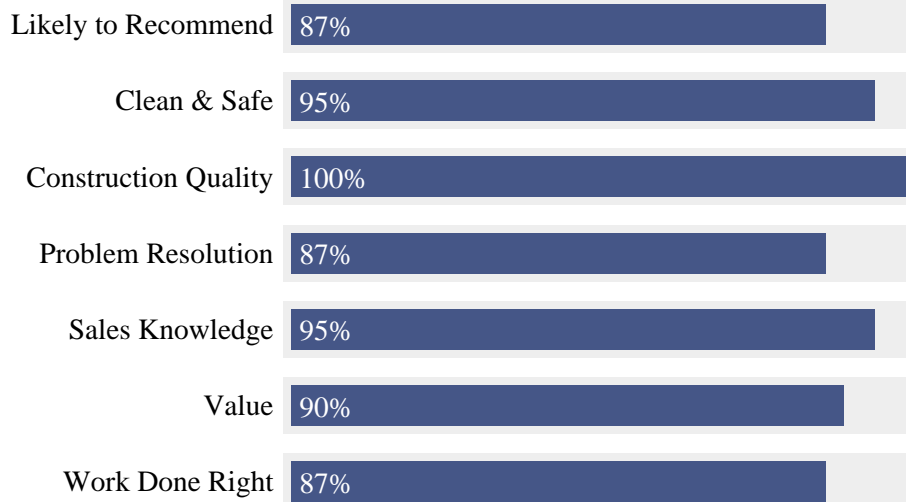


# CUSTOMER FEEDBACK REPORT *for* Taylor Construction



## Customer Feedback Summary

Of 2,544 customers surveyed, 1,295 responded



1500 Holcomb Bridge Rd.  
Roswell , GA 30076  
(770) 587-3454

### GUILDMEMBER SINCE 2011

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We have surveyed customers on behalf of Taylor Construction in Columbia, SC; Atlanta, GA; Knoxville, TN; Marietta, GA; Chattanooga, TN; Anderson, SC; Birmingham, AL; Lawrenceville, GA; Greenville, SC; Aiken, SC; and 603 other cities in Georgia, South Carolina, Alabama, North Carolina, Tennessee, and 2 other states.

## Recent Reviews & Published Comments

### REVIEW

Lowell S.  
Etowah, NC  
Jul 01, 2020



They did an excellent job.

### REVIEW

Judy P.  
Rockmart, GA  
Apr 20, 2020



Taylor Construction was very nice from the beginning to the end. They were courteous and respectful. It was a wonderful project.

### REVIEW

Mr V.  
Birmingham, AL  
Apr 17, 2020



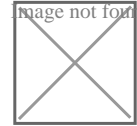
The guys were nice and I was happy!

### REVIEW

Cynthia F.  
Dallas, GA  
Apr 17, 2020



I was satisfied.



# CUSTOMER FEEDBACK REPORT *for* Taylor Construction

REVIEW

Ernestine B.  
Sumter, SC  
Apr 13, 2020



I was happy with everything about it. It went very smoothly.

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REVIEW

Barbara D.  
Knoxville, TN  
Apr 09, 2020



The gutters look very nice.

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REVIEW

Floyd J.  
Catawba, SC  
Apr 08, 2020



I thought that they were a better company than they ended up being.

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REVIEW

Sue P.  
Mauldin, SC  
Apr 08, 2020



The young men who did the work were very helpful and considerate. I'm 84 and they made as a good an experience as possible.

REVIEW

Hashem B.  
Simpsonville, SC  
Apr 02, 2020



They got the job done really fast and good.

REVIEW

Herbert G.  
Powder Springs, GA  
Apr 01, 2020



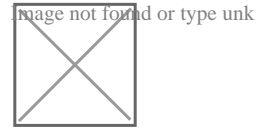
Taylor Construction did just as they said they would. They gave me a super job.

REVIEW

Yvette C.  
Lexington, SC  
Mar 31, 2020



They did a very good job, it was done very professionally. I am very pleased with the outcome of the job. The house looks great.



CUSTOMER FEEDBACK REPORT *for*  
**Taylor Construction**

REVIEW

Judy W.  
Knoxville, TN  
Mar 31, 2020



Overall satisfaction is good for the materials and work except for possible new employee miscutting the tile and is required to come back and correct.

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REVIEW

Howard Y.  
Knoxville, TN  
Mar 31, 2020



Jeremy was a super nice guy. He did a wonderful job. We really appreciated him because he was very, very nice.

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REVIEW

Serina R.  
Newnan, GA  
Mar 30, 2020



Everything turned out great.

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REVIEW

Sharon L.  
Mcdonough, GA  
Mar 27, 2020



Vince Taylor was excellent in resolving the issue. He communicated well. And the workers did an excellent job. They were very polite and very clean. The installation was good.

REVIEW

Gary B.  
North Augusta, SC  
Mar 27, 2020



Enloe Aluminum lives up to its reputation because they have been known to do good work for more than the 4 years that I have known them. That was one of the decisions to get the work done because they would be the ones that did the work. I am very glad they did!

REVIEW

Dawn E.  
Irmo, SC  
Mar 27, 2020



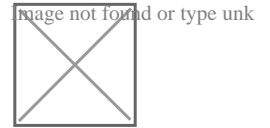
I was very satisfied with the product and installation.

REVIEW

Jason D.  
Charlotte, NC  
Mar 25, 2020



The gutters they installed makes my house look a lot better!



CUSTOMER FEEDBACK REPORT *for*  
**Taylor Construction**

REVIEW

Barbara H.  
Elgin, SC  
Mar 25, 2020  
★★★★★

They did excellent service and everyone was very professional. The sales guy walked me through everything that needed to be done. He did an awesome job.

1500 Holcomb Bridge Rd.  
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REVIEW

Randy M.  
Stockbridge, GA  
Mar 23, 2020  
★★★★★

I would highly recommend them.

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REVIEW

Bettye S.  
Chattanooga, TN  
Mar 19, 2020  
★★★★★

I'm just glad that I've got them. They make my house look better. I'm very well satisfied with it.

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REVIEW

Joseph O.  
Easley, SC  
Mar 18, 2020  
★★★★★

They did everything great and you can't really ask for more than that.

REVIEW

Dana N.  
Chattanooga, TN  
Mar 18, 2020  
★★★★★

I thought they were very professional, they did a great job, and my husband and I were very pleased with the gutters they put on the front of the house.

REVIEW

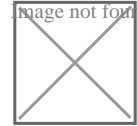
Donny R.  
Pickens, SC  
Mar 18, 2020  
★★★★★

They were clean and very professional. They did everything they said they would do.

REVIEW

Elizabeth P.  
Birmingham, AL  
Mar 17, 2020  
★★★★★

Taylor Construction is an awesome group of people. They got the job done and were just all around awesome.



# CUSTOMER FEEDBACK REPORT *for* Taylor Construction

REVIEW

Andy F.  
Knoxville, TN  
Mar 14, 2020



The salesman came off as a gratuitous salesman, not interested in us as people in the least, and not what we were looking for. The staged phone call to his boss to see if he could knock anymore \$ off, and his last request asking for any kind of a deal since it was the end of the year made it clear. The pressure was exactly what happened to us when we were in the process of buying a used car. After he left, he then called my wife asking to come back over even later that night, to get the deal signed. It became more clear, he was just interested in closing a deal asap, before we would change our minds. It worked. We found out afterward we payed way over double what other companies quote. We learned an expensive lesson, do your homework before you hire. And, don't automatically believe a company is reputable, even if they are selling out of Sam's Club.

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REVIEW

Edward F.  
Mcdonough, GA  
Mar 11, 2020



They are very true to their word.

REVIEW

Lee N.  
Arab, AL  
Mar 09, 2020



The crew who came out was pleasant and easy to work with. My only complaint is after they started they said they would be back on a Tuesday and I didn't hear from them until 3 days after that Tuesday when I called them, but overall I'm pleased with their work.

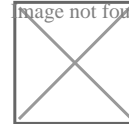
REVIEW

Terry T.  
Resaca, GA  
Mar 06, 2020



They did a great job on my windows. It made my house 100% better. The guys were really nice and respectful. If I had any more work done I would have them do it!

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CUSTOMER FEEDBACK REPORT *for*  
**Taylor Construction**

REVIEW

Jeremy H.  
Montevallo, AL  
Mar 06, 2020



They are knowledgeable in sales. They have a competent installation. I had trouble getting them to come out for repairs.

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