

CUSTOMER FEEDBACK REPORT *for*  
**Adam Quenneville Roofing & Siding Inc**

160 Old Lyman Rd  
South Hadley , MA 01075  
(413) 536-5955  
1800newroof.net

REVIEW

Janet M.  
Monson, MA  
Nov 05, 2019



From Sarah to Bob to Scott, the support staff was amazing. They were polite sweet, considerate and were a pleasure to have around the property.

REVIEW

Richard K.  
Chicopee, MA  
Nov 04, 2019



We received good value in the proposal and it was well explained by the sales representative. The sales representative was very familiar with the project. The installation team was efficient and diligent in their work and paid attention to the areas of concern due to some ice damage. The installation crew took special concern to make sure everything was adequately improved with the new roofing. Good job, good working relationship with the site team through all phases of the work.

REVIEW

Louise D.  
Holyoke, MA  
Nov 04, 2019



They are excellent and we have used them for years doing roof replacement and siding work. I would recommend them to anyone. No matter who they send to do the roof and the siding, they are always very pleasant.

REVIEW

Linda C.  
Springfield, MA  
Nov 04, 2019



Overall satisfied with job and quality of work, communications needs some correcting.

REVIEW

Sonja C.  
Westfield, MA  
Nov 03, 2019



Got a bill and the job has not been done. . My roof was washed...they did not do the roof max that day...came back and had malfunctioning equipment.. it's been a couple of weeks, got the bill but no call about finishing the job

**GUILDMEMBER SINCE 2018**

As a GuildQuality Guildmember, Adam Quenneville Roofing & Siding Inc relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Adam Quenneville Roofing & Siding Inc in Springfield, MA; Chicopee, MA; Westfield, MA; South Hadley, MA; Greenfield, MA; Holyoke, MA; Amherst, MA; Longmeadow, MA; West Springfield, MA; Jacksonville, NC; and 140 other cities in Massachusetts, Connecticut, North Carolina and Maine.

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Priscilla J.  
Springfield, MA  
Oct 16, 2019



The gentleman that came out to work on the house was awesome. Initially, they told me there would be two people to clean the roof but there was only one. He worked very hard and diligently on getting the roof clean. They bring their own solution and the water that was in the can had run out. When I went outside he had taken my hose to fill the container back up. I thought they would have come more prepared to carry out the task. That was the only problem I had with them.

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REVIEW

Leonard W.  
Greenfield, MA  
Oct 16, 2019



Everything was a good experience except for not talking about the roof being rotten.

REVIEW

Georgianna W.  
Greenfield, MA  
Oct 15, 2019



They were very thorough, professional and answered all of our questions that came up. The staff was good, they cleaned up after themselves and they were done in an appropriate amount of time. I have no complaints and I was very satisfied. Dustin Peters was a very good project manager.

REVIEW

Harold B.  
Greenfield, MA  
Oct 10, 2019



These people are great. Used for both roof and siding replacement. They identified several hidden (real) issues and quickly fixed them. Highly recommend them.

REVIEW

Karen W.  
Westfield, MA  
Oct 07, 2019



Adam Quenneville Roofing & Siding Inc was very informative! I had an issue, and they came out and were very good about explaining what was going on. They solved the problem really fast and were pleasant to speak with.

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REVIEW They did a fabulous job!

Robert F.  
Shelburne, MA  
Oct 07, 2019



REVIEW They did a fine job. Everything was absolutely perfect.

M.K.P.  
Shelburne Falls, MA  
Oct 02, 2019



REVIEW They worked very efficiently.

Allen J.  
Williamstown, MA  
Oct 01, 2019



REVIEW Superb, honest professional execution of the entire job.

Dana B.  
West Springfield, MA  
Sep 30, 2019



REVIEW I was very pleased to do business with them and I was very happy with the end result.

Margaret D.  
Cambridge, MA  
Sep 30, 2019



REVIEW Our rep was very responsive and professional and the project was completed to our expectations!

G.D.G.  
Stockbridge, MA  
Sep 25, 2019



REVIEW I have been using Adam Quenneville roofing for over 10 years and couldn't be happier with their service.

Bryan S.  
Amherst, MA  
Sep 23, 2019



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REVIEW

Lynn M.  
Westfield, MA  
Sep 20, 2019



I am very impressed with their workmanship and their professionalism.

REVIEW

Vincent D.  
Westfield, MA  
Sep 16, 2019



They were very professional and polite. They did the work they were supposed to do.

REVIEW

Fred W.  
West Springfield, MA  
Sep 14, 2019



Bob Croteau from Adam Quenneville came to our home on August 12, 2019. He took the time to show us the samples of Trex decking materials and the deck designs available. We were replacing a 20 year old cedar deck. I usually get quotes from 3 companies, but decided to go with Adam Quenneville due to Bob's experience and knowledge. I wanted the same design as the existing deck. He brought Trex deck samples and we chose spiced rum - Trex transcend. The crew of 5 arrived on August 29th and within a week my deck was completed. Love our new deck....thank you, Bob!

REVIEW

Todd B.  
Southampton, MA  
Sep 06, 2019



I highly recommend Adam Quenneville Roofing and Siding, Inc.

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REVIEW

Leo L.  
Chicopee, MA  
Aug 15, 2019  
★★★★★

The job was done ahead of schedule, but that is the only positive. A pile of trash was left on our front lawn for over a week and through the 4th of July holiday. Small details of workmanship demonstrated average skill levels at best. The house looks good, but I feel I could have received the same results and paid much less with a less reputable contractor. I paid a premium for an average job. Very disappointed.

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REVIEW

George B.  
South Hadley, MA  
Aug 07, 2019  
★★★★★

The crew and everyone were very professional.

REVIEW

Tom O.  
South Deerfield, MA  
Aug 07, 2019  
★★★★★

Work very good-job well done but feel the cost is way too much for what it is (retired carpenter)

REVIEW

M.D.S.  
West Springfield, MA  
Jul 22, 2019  
★★★★★

The manager help us by communicating with Firestone for warranty issue.

REVIEW

S.J.K.  
Lenox, MA  
Jun 18, 2019  
★★★★★

They were very professional, quick to respond to requests, and the staff was skilled. They worked well with my neighbors and were friendly to them while they were working.

REVIEW

Elio L.  
Monson, MA  
Jun 17, 2019  
★★★★★

Our salesperson, Scott was very professional.

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Regina M.  
Palmer, MA  
Jun 11, 2019



We found Adam Quenneville Roofing & Siding, Inc. to be very responsive, flexible and courteous with scheduling the roof replacement work at our company.

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REVIEW

Ed S.  
Easthampton, MA  
May 15, 2019



We really enjoyed their work, the cleanup, and the way it was done. It was perfect.

REVIEW

Lou L.  
Colebrook, CT  
May 07, 2019



Basically, it was a repair from storm damage and Adam Quenneville Roofing & Siding Inc helped us get through a stressful with the repair and the insurance company.