

# CUSTOMER FEEDBACK REPORT *for* American Standard Roofing

REVIEW

Kiran N.  
Bloomfield, MI  
Feb 20, 2016  
★★★★★

American Standard Roofing installed a new roof on my home in July of 2015. Out of 5 bids, there's was the best. Moreover, they answered all of my many, many questions before I even went with there bid. Extremely knowledgeable staff. Installation was done very quickly, just two days. They came back and fixed some minor issues the day after I called. Finally, they have a great service warranty. They take any concerns very seriously and will send service tech over asap without hassle. Would use them again and recommend to others.

29231 Northwestern Highway  
Southfield , MI 48034

**GUILDMEMBER SINCE 2015**

As a GuildQuality Guildmember, American Standard Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of American Standard Roofing in Detroit, MI; West Bloomfield, MI; Southfield, MI; Farmington Hills, MI; Oak Park, MI; Troy, MI; Livonia, MI; Commerce, MI; Waterford, MI; Warren, MI; and 211 other cities in Michigan.

REVIEW

Norm J.  
Commerce, MI  
Aug 26, 2015  
★★★★★

They are a very good company. They are reliable, good on timing, pricing and workmanship.

REVIEW

Bruce S.  
West Bloomfield, MI  
Aug 25, 2015  
★★★★★

I was very satisfied and I have already referred them to others.

REVIEW

Timothy W.  
Chesterfield, MI  
Aug 24, 2015  
★★★★★

They were a joy to work with.

REVIEW

Shirley E.  
Walled Lake, MI  
Aug 17, 2015  
★★★★★

They followed through on what they said they would do.

REVIEW

Sara S.  
Redford, MI  
Aug 17, 2015  
★★★★★

I am very satisfied.



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REVIEW

Marcia L.  
Oak Park, MI  
Aug 14, 2015  
★★★★★

I did not know the trash bin was coming the night before. We were home when it came. Had we not been home, we would not have been able to get our car out of the garage.

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Highway  
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REVIEW

Eddie O.  
Detroit, MI  
Aug 14, 2015  
★★★★★

I think they did an outstanding job. They came very professional. They did not mess up my plants. They were professional all the way around.

REVIEW

Cindy S.  
Lathrup Village, MI  
Aug 11, 2015  
★★★★★

I was very happy with the work American Standard Roofing did on my roof. Their price was well below the two other quotes I received and the owner personally stopped by during the installation to check on his crews progress. I am a very happy customer.

REVIEW

Pam J.  
Commerce, MI  
Aug 10, 2015  
★★★★★

I would give them 10 stars! I thought they were extremely reputable and professional. It was an excellent job and I would not use any other company. As a construction professional, I will be using them on other construction projects.

REVIEW

Erma Y.  
Detroit, MI  
Aug 10, 2015  
★★★★★

They did a wonderful job and the workers were really nice people. I like my roof.

REVIEW

Adell P.  
West Bloomfield, MI  
Aug 10, 2015  
★★★★★

It was not a standard roof replacement. We had other concerns that were not addressed in the final completion.

REVIEW

George W.  
Redford, MI  
Aug 08, 2015  
★★★★★

I think they were a little overpriced. They charged me an extra \$300 for delivery and products.



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REVIEW

William C.  
South Lyon, MI  
Aug 08, 2015



They were very good. If there are any problems they fix them quickly.

REVIEW

Robert R.  
Pontiac, MI  
Aug 08, 2015



They gave me a great me and reasonable estimate! and from time of start to completion was very short. Yet the Quality of work was A+ top notch craftsmanship!! Rick Goodman!!! sales rep of the year in my book. He was very knowledgeable and explained everything and even worked around my schedule.

REVIEW

Douglas M.  
Redford, MI  
Jul 22, 2015



They did a great job in a timely manner.

REVIEW

Bruce M.  
Detroit, MI  
Jul 21, 2015



They mean what they say and say what they mean. They deliver quality work.

REVIEW

John H.  
Brighton, MI  
Jul 14, 2015



They were efficient in getting the work done.

REVIEW

Al S.  
Detroit, MI  
Jul 14, 2015



American Standard Roofing gave me a good deal. They completed the job quickly. It only took them about five hours and they did a good job.

REVIEW

Gwendolyn M.  
Southfield, MI  
Jul 14, 2015



I was 100% satisfied on the completion, quality and service I received. I would highly recommend them to my family and friends.

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REVIEW

Foster F.  
Detroit, MI  
Jul 14, 2015



American stand roofing did a quality job. They were quick, efficient and professional. I am over satisfied with the project and the timely manner in which it was completed.

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REVIEW

Lorain R.  
Southfield, MI  
Jul 13, 2015



American Standard Roofing really lived up to their word in their professionalism and craftsmanship. They completed their job in a timely manner, and I'd recommend them to anyone to who stopped by my home.

REVIEW

Angela T.  
Brighton, MI  
Jul 09, 2015



They did quality work and I appreciated that they kept the price within the budget that I had.

REVIEW

William B.  
Farmington Hills, MI  
Jul 08, 2015



American Standard Roofing did a good job. They were efficient and wrapped it up in one day. Also, when I calle them about the leak, they responded the next day.

REVIEW

Larry T.  
Wixom, MI  
Jul 07, 2015



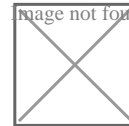
The owner did what he said he was going to do, they stayed within budget, gave us a beautiful roof and kept our house clean while doing it. I would highly recommend them.

REVIEW

David B.  
Sterling Heights, MI  
Jul 02, 2015



Left for work in the morning and when I got home I had a new roof. Everything was cleaned up as promised. I did have a minor issue a few days after the roof install, but they had a man on the roof within an hour to correct it, and the owner followed up with a phone call to make sure all was right.



# CUSTOMER FEEDBACK REPORT *for* American Standard Roofing

REVIEW

Mrs S.  
Detroit, MI  
Jul 01, 2015  
★★★★★

We had a couple of snags, but American Standard Roofing was more than willing to resolve any little problem, and I really appreciate that. Overall, it was a good experience, they were there for me, and gave me the best price for the value.

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REVIEW

Ms H.  
Detroit, MI  
Jul 01, 2015  
★★★★★

Everyone I dealt with was especially nice and professional. They addressed everything that I asked. I really felt that they treated me special.

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REVIEW

Klm C.  
West Bloomfield, MI  
Jul 01, 2015  
★★★★★

American Standard Roofing was great to work with.

REVIEW

Susan B.  
Berkley, MI  
Jul 01, 2015  
★★★★★

American Standard Roofing were very professional, timely, did a great job, and I will definitely recommend them to anyone.