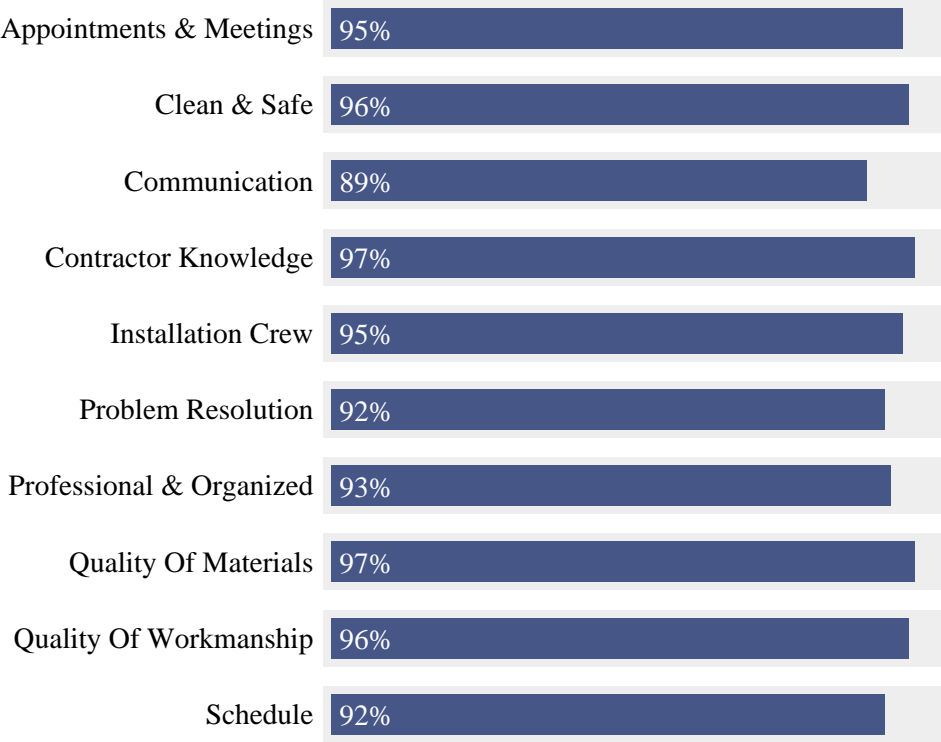




# CUSTOMER FEEDBACK REPORT *for* **Bone Dry Roofing**

## Customer Feedback Summary

*Of 31,815 customers surveyed, 14,128 responded*



7735 Winton Drive  
Indianapolis , IN 46268  
(317) 873-6005  
www.bonedry.com

### GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Bone Dry Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Bone Dry Roofing in Indianapolis, IN; Carmel, IN; Louisville, KY; Lexington, KY; Lafayette, IN; Zionsville, IN; Cincinnati, OH; Fishers, IN; Westfield, IN; Columbus, OH; and 868 other cities in Indiana, Missouri, Tennessee, Ohio, Kentucky, and 15 other states.

## Recent Reviews & Published Comments

REVIEW  
Luis T.  
La Vergne, TN  
Jan 08, 2024  
★★★★★

They were very professional.

REVIEW  
John T.  
Zionsville, IN  
Dec 28, 2023  
★★★★★

The team of professionals at Bone Dry were great and I would not hesitate to recommend them for an upcoming roofing project.



# CUSTOMER FEEDBACK REPORT *for* Bone Dry Roofing

REVIEW

Chris S.  
Manchester, MO  
Dec 27, 2023  
★★★★★

From start to finish, Bone Dry Roofing was good. Shane Cox, the salesman, was knowledgeable, communicative, and knew the ins and outs of insurance. He was able to work with the adjuster to get more than expected so that I could get a better-quality shingle and an edge vent. I don't think I would've gotten the same from another company.

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REVIEW

Mr. P.  
Deltona, FL  
Dec 21, 2023  
★★★★★

I would avoid dealing with G&W Roofing if at all possible.

REVIEW

Chad B.  
Plainfield, IN  
Dec 19, 2023  
★★★★★

I used Bone Dry Roofing in the Fall of 2023 for a tear off and new roof. They did an absolutely amazing job from start to finish. I did not get any additional quotes, but I would assume you could get the job done cheaper. I chose Bone Dry because of their reputation and longevity in the business. In my opinion, you want roof installed by the BEST who may or may not be the cheapest. Call Bone Dry... you will be 100% satisfied!

REVIEW

Justin B.  
Indianapolis, IN  
Dec 19, 2023  
★★★★★

Top quality team. Highly recommend.

REVIEW

Bob M.  
Albion, IN  
Dec 18, 2023  
★★★★★

The crew showed up at our home early, covered all our bushes so they wouldn't be harmed by falling roofing material and did an excellent job. The whole roof was completed in 6 hours with each group of people doing certain parts of the installation. Very organized and the supervisor inspected every step of the roof installation.



# CUSTOMER FEEDBACK REPORT *for* **Bone Dry Roofing**

REVIEW

Katie P.  
Fort Wayne, IN  
Dec 18, 2023



Both the quality and the pricepoint were very satisfactory!

REVIEW

David P.  
Fishers, IN  
Dec 15, 2023



Outstanding to work with.

REVIEW

Elliott T.  
Cincinnati, OH  
Dec 14, 2023



The process was easy. I set a time for the salesperson to meet with my insurance to be sure everything was covered for me. This was the first good experience where I did not have issues with anything in the six years I have had my house. They came out and did a good job. Out of all the construction, contractors, HVAC, and others I have dealt with, they were great.

REVIEW

William W.  
West Chester, OH  
Dec 12, 2023



Just great!

REVIEW

David R.  
Indianapolis, IN  
Dec 11, 2023



Given this was our first experience with an insurance roof replacement, Bone Dry was just awesome to work with. From our first meeting they explained everything in detail, communicated quickly, responded to our needs quickly and completed the roof installation quickly, safely and with high quality. I would highly recommend them for anyone looking for a roofing contractor.

REVIEW

Poasa Vesikula  
Centennial, CO  
Dec 11, 2023



They were very professional and on time with everything they spoke about.

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# CUSTOMER FEEDBACK REPORT *for* Bone Dry Roofing

REVIEW

Heather B.  
Indianapolis, IN  
Dec 11, 2023  
★★★★★

Bone Dry Roofing did an outstanding job once again. Their staff is knowledgeable, friendly and helpful. They worked with my insurance company to make the whole process easier for me. Thank you!

REVIEW

Christina R.  
Indianapolis, IN  
Dec 10, 2023  
★★★★★

Make sure you are home when work is done.

REVIEW

Brent A.  
Westfield, IN  
Dec 10, 2023  
★★★★★

I would recommend Bone Dry Roofing to anyone who needs a roof!

REVIEW

Phil M.  
Indianapolis, IN  
Dec 08, 2023  
★★★★★

Ryan Vantreese and the entire Bone Dry team did a fantastic job.

REVIEW

Lee B.  
Indianapolis, IN  
Dec 04, 2023  
★★★★★

Worked with Bone Dry before and was quite satisfied. I did shop around before I went with them this time, but the competition is ultimately pretty weak. Bonedry communicates well, performs even better, and the result is always outstanding!

REVIEW

Brad G.  
Attica, IN  
Nov 30, 2023  
★★★★★

We couldn't be happier. They were very professional, the job was well done, and they did everything they said they would do. They are top-notch.

REVIEW

Deborah B.  
Indianapolis, IN  
Nov 30, 2023  
★★★★★

They were professional, thorough, and all-over awesome.

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# CUSTOMER FEEDBACK REPORT *for* **Bone Dry Roofing**

REVIEW

Alison S.  
Indianapolis, IN  
Nov 30, 2023  
★★★★★

I am extremely pleased with the professionalism that was shown, the quality of what we received, and the way the work was done. I would definitely recommend them to anyone.

REVIEW

Chase H.  
Indianapolis, IN  
Nov 30, 2023  
★★★★★

Bone Dry Roofing caused a little damage when working on the roof. They came back to fix the damage and went above and beyond.

REVIEW

Tom S.  
Cincinnati, OH  
Nov 30, 2023  
★★★★★

Bone Dry Roofing provided fantastic service and installation compared to other roofing jobs that I have been part of or observed.

REVIEW

Nick B.  
McCordsville, IN  
Nov 30, 2023  
★★★★★

Everything they did was good, I had no issues.

REVIEW

Jeff M.  
Martinsville, IN  
Nov 28, 2023  
★★★★★

Great job. I appreciate time spent by salesperson in understanding my problem. And crew was great. Plenty of guys. They communicated very well, did a good job, and left place spotless.

REVIEW

Madison C.  
Fort Wayne, IN  
Nov 28, 2023  
★★★★★

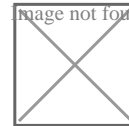
The workmanship and crew for our total roof replacement were both wonderful. We were very happy with the product and the work. The company has areas of improvement around customer communication. Despite feeling like this was a company that would effectively communicate with me, I was the one constantly in a position where I had to reach out as I wasn't being contacted as promised.

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CUSTOMER FEEDBACK REPORT *for*  
**Bone Dry Roofing**

REVIEW

Suzanne H.  
Saint Ann, MO  
Nov 28, 2023  
★★★★★

We highly recommend Bone Dry they took great care of us & installed a beautiful roof when I had questions I called the office & my questions were answered very professionally. Texting with the job site person in charge was great it kept us up to date on the progress of the roof getting installed!!

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REVIEW

Christopher M.  
Indianapolis, IN  
Nov 28, 2023  
★★★★★

We had several estimates and felt Bone Dry was the best quality for the price. They were on time and cleaned up after the job well. I would recommend.

REVIEW

Staci E.  
Saint Ann, MO  
Nov 17, 2023  
★★★★★

Shane worked with me extensively to make sure I was happy with my roof & siding colors. Jared was in constant communication with me to make sure I was aware of the work schedule. Eric contacted me after a few hiccups with the window wrapping to let me know he would make sure the job was completed to my satisfaction. I LOVE my "new" house and feel it was money well spent!

REVIEW

Payton H.  
Kendallville, IN  
Oct 26, 2023  
★★★★★

Bone Dry Roofing was very easy to work with. We were happy they had financing options.