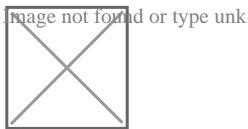
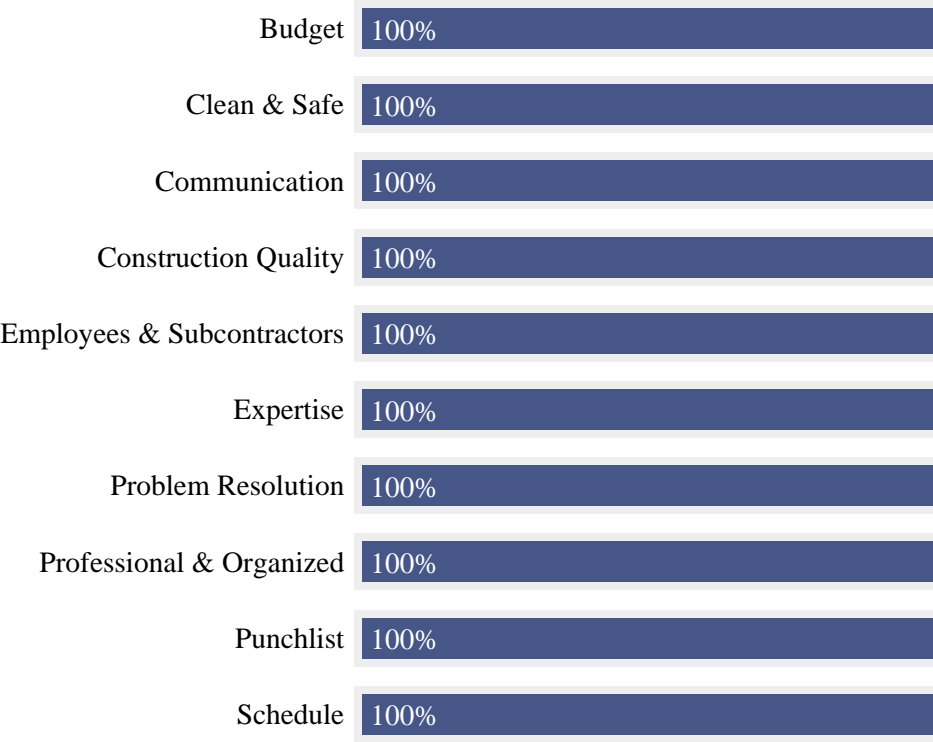


CUSTOMER FEEDBACK REPORT *for*
DES Home Renovations



Customer Feedback Summary

Of 26 customers surveyed, 13 responded



1 N Johnston Ave #214
Hamilton Township , NJ
08609
(609) 528-4066

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, DES Home Renovations relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of DES Home Renovations in Hamilton, NJ; Robbinsville, NJ; Lawrenceville, NJ; Mount Laurel, NJ; Monroe, NJ; East Windsor, NJ; Cranbury, NJ; Spotswood, NJ; Jackson, NJ; Philadelphia, PA; and 8 other cities in New Jersey and Pennsylvania.

Recent Reviews & Published Comments

REVIEW
Scott H.
Robbinsville, NJ
Aug 31, 2016
★★★★★

I was impress when they first came in, took off their shoes and put protective plastic on all of my carpets, told me everything that was going to take place, kept me updated on the progress and made sure that the work was top quality

COMMENT
Additional Comment
Aug 31, 2016

Excellent experience!



CUSTOMER FEEDBACK REPORT *for*
DES Home Renovations

COMMENT
Additional Comment
Aug 03, 2016

I was most satisfied with the DES explanation of their remodeling process and how the budget is generated. This gave me great confidence that I had found an organized and methodical partner to work on my project. Throughout the process I found the expert advice offered by DES most helpful. Pointing me to build options, vendors and new products that fulfilled my design concept was most helpful.

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REVIEW
Andre B.
Lawrenceville, NJ
Aug 03, 2016
★★★★★

DES has a great process from design, planning, budgeting and construction. I appreciated their ability to address my questions, issues that popped up and commitment to my budget goal. I am very happy with the result.

COMMENT
Additional Comment
Aug 03, 2016

I am completely satisfied with my master bath remodel project. And I am happy to recommend DES as a trusted and competent builder/remodeler.

COMMENT
Additional Comment
Aug 03, 2016

I was lucky to find DES. I had a very frustrating search for contractors in publications. I had a few disappointing interviews and meetings with contractors who provided unaccepted production plans and budgets. After multiple online searches, I stumbled upon the DES website. The DES website provided very complete information about the company and information about their previous projects. Their philosophy was clearly stated. The website presentation was polished and reflected an attention to detail that I appreciated. My initial phone contact led to a meeting the very same day. Nice follow through.



CUSTOMER FEEDBACK REPORT *for* DES Home Renovations

COMMENT
Additional Comment
Aug 03, 2016

DES was very helpful in providing an alternative solution within my budget and design concept when a manufacturer was unable to deliver a sink and counter top to meet our production schedule.

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COMMENT
Additional Comment
Aug 01, 2016

They finished ahead of time.

COMMENT
Additional Comment
Aug 01, 2016

I was most satisfied on how the design went, getting it done on time, they were clean and their good suggestions.

REVIEW
Sheila B.
Lawrenceville, NJ
Aug 01, 2016
★★★★★

They were great to work with and I highly recommend them.

COMMENT
Additional Comment
Feb 11, 2016

Innovative use of space and architectural design details that maximized the potential of the property

COMMENT
Additional Comment
Jan 25, 2016

Stephen wa knowledgeable and helpful and friendly.

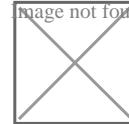
REVIEW
Lisa C.
Mount Laurel, NJ
Jan 21, 2016
★★★★★

Dreams Envisioned & Sustainable Home Renovations was professional. They did a great job.

COMMENT
Additional Comment
Jan 21, 2016

Dreams Envisioned & Sustainable Home Renovations was the subcontractor for my kitchen remodel. If it was not for Dreams Envisioned & Sustainable Home Renovations, my kitchen would still be under construction. When my contractor was not doing his job, Dreams Envisioned would pick up the pieces and make it work. I greatly appreciate their help. I now have a beautiful kitchen.

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CUSTOMER FEEDBACK REPORT *for*
DES Home Renovations

COMMENT
Additional Comment
Jan 21, 2016

We did not have a punchlist. They did not have to come back to finish anything.

COMMENT
Additional Comment
Jan 21, 2016

Dreams Envisioned & Sustainable Home Renovations was more organized than my contractor.

COMMENT
Additional Comment
Jan 21, 2016

I will soon be hiring Dreams Envisioned & Sustainable Home Renovations to remodel my bathroom.

COMMENT
Additional Comment
Jan 19, 2016

I was most satisfied with Steven's creativity. He helped design things that I couldn't see myself. He came in and gave me all of the information I needed.

COMMENT
Additional Comment
Jan 12, 2016

Workmanship

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