



CUSTOMER FEEDBACK REPORT *for* Hearth and Home Shoppe

REVIEW

William J.
Quinton, VA
Jun 30, 2017



Janine through the installers, were wonderful! I can't say enough good things about them!

8154 Mechanicsville
Turnpike
Mechanicsville , VA 23111
(804) 730-3800

REVIEW

Cary T.
N Chesterfield, VA
May 18, 2017



was organized & professional

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Hearth and Home Shoppe relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

McKinney J.
Beaverdam, VA
Sep 07, 2016



I was very, very pleased with how neat they were with my gas logs. I have no complaints what so ever.

We have surveyed customers on behalf of Hearth and Home Shoppe in Glen Allen, VA; Richmond, VA; Mechanicsville, VA; Midlothian, VA; Sandston, VA; Manakin Sabot, VA; Ashland, VA; Quinton, VA; Chester, VA; Chesterfield, VA; and 21 other cities in Virginia.

REVIEW

Rennie T.
Glen Allen, VA
Sep 06, 2016



We have been in our house for 8 years and no other company could get our fireplace to work properly. It is unbelievable.

REVIEW

S.P.R.
Powhatan, VA
Aug 30, 2016



We've done business with this company for years, they do excellent work and their focus is always on the customer.

REVIEW

Rosie E.
Quinton, VA
Aug 29, 2016



We were very impressed with the whole situation. They spent a lot of time with us, were really great, answered questions, and were willing to accommodate us. Their service technicians were outstanding!



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Davis O.
Mechanicsville, VA
Aug 23, 2016
★★★★★

I had called to place an order and had some general inquiries about purchasing a grill. The young man that I spoke with immediately had solutions for me, offered wonderful pricing. The quality of the service and their ability to be able to schedule the delivery for when I needed it, and the ability to work remotely and never having to go to the store was just a wonderful experience.

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REVIEW

Seward D.
N. Chesterfield, VA
Aug 23, 2016
★★★★★

We're extremely satisfied with all the work that they've done, we've had the fireplace about 5 years now and have had no problems.

REVIEW

West F.
Mechanicsville, VA
Aug 23, 2016
★★★★★

They were very courteous, on time and did a very good job of cleaning up.

REVIEW

Huang N.
Mechanicsville, VA
Aug 23, 2016
★★★★★

We are very satisfied and we are happy to have a great new fireplace.

REVIEW

Blanton C.
Quinton, VA
Aug 23, 2016
★★★★★

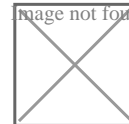
Wonderful service.

REVIEW

Sallie N.
Richmond, VA
Aug 23, 2016
★★★★★

I highly recommend them to anyone. I've had the gas logs for some time and have absolutely no problem. They are excellent people to deal with. The guys who come here are clean with how they service my machine, they never leave a speck of dirt anywhere. They are excellent people to deal with.

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REVIEW

Carol G.
Richmond, VA
Aug 23, 2016



They were a wonderful company, professional, on time, work was always done right, and we had no complaints.

REVIEW

Kenneth D.
Hopewell, VA
Aug 23, 2016



The service was great and I'd love to do business with them in the future.

REVIEW

Pigninelli S.
Sandston, VA
Aug 23, 2016



I have been more than pleased with my experience with Hearth and Home Shoppe. They have a professional staff that makes them a pleasure to deal with.

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