

CUSTOMER FEEDBACK REPORT *for*
Deer Park Roofing

REVIEW

Walter C.
Maineville, OH
May 07, 2020



My roof and gutters have been installed for about 2 months. I am very happy with the appearance of both and I was very happy with the installers. They were courteous and professional. So far, I have had no leaks in the roof and the gutters seem to be working satisfactorily. I purchased the extended warranty and hopefully, I will never have to use it. But it was reassuring that Deer Park and Owens Corning were confident enough in their work and materials that they offered such a warranty.

7201 Blue Ash Road
Cincinnati, OH 45236
(513) 891-9151
www.deerparkroofing.com

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Deer Park Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Deer Park Roofing in Cincinnati, OH; Milford, OH; Loveland, OH; Blue Ash, OH; Mason, OH; Fairfield, OH; Morrow, OH; West Chester, OH; Erlanger, KY; Montgomery, OH; and 14 other cities in Ohio, Michigan, Kentucky and Indiana.

REVIEW

Dave W.
Erlanger, KY
Nov 05, 2019



This is the third home we have had Deer Park replace the roof on in the past two years. They have done an exceptional job on all of them. The first home was our home. The roof was damaged in a tornado and had to be replaced. The second home was our sons. His roof was damaged in a storm due to high winds. The third home was my mothers. Her roof was well past the due date to be replaced so we replaced it in a proactive manner. We were glad we did because their were many rotted boards along the front and back gutter line that needed to be replaced.

REVIEW

Gary F.
Rising Sun, IN
Jul 23, 2019



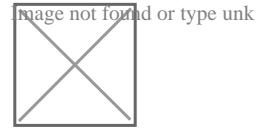
So far very happy with their work. Great crew and great people.

REVIEW

Peter E.
Cincinnati, OH
Jan 04, 2019



We were impacted by inclement weather. There were some misunderstandings regarding scheduling.



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REVIEW

Steve L.
Cincinnati, OH
Dec 22, 2018
★★★★★

We found quality materials, workmanship and communication in our re-roofing project from Deer Park Roofing. The recommendation from our remodeling contractor, Legacy, was well founded.

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REVIEW

Neil F.
Hebron, KY
Oct 11, 2018
★★★★★

They are very good workers and communicated well and were very respectful. They were very precise.

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Mary Y.
Milford, OH
Aug 06, 2018
★★★★★

They were very professional and completed the job amazingly well. There were a few things needed change, and they changed it right away. It was all good.

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REVIEW

Jordan H.
Loveland, OH
Aug 03, 2018
★★★★★

The Work Crew worked unbelievably hard. They hammered out a 3 day job in 2 days. The best part was they left no mess what so ever. I refer them regularly and would use them again.

REVIEW

Becky S.
Milford, OH
Jan 23, 2018
★★★★★

Just make sure that the customer is told all their color options or go see them. It's a lot of money, I didn't know there were more options or a showroom.

REVIEW

William G.
Erlanger, KY
Dec 15, 2017
★★★★★

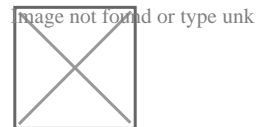
They did a great job!

REVIEW

Jason M.
Loveland, OH
Nov 01, 2016
★★★★★

The quality of the workmanship was good. My neighbor just got a roof and mine looks better.

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REVIEW

Scott R.
Cincinnati, OH
Jan 19, 2016



Deer Park Roofing was easy to deal with. They are a good company.

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REVIEW

Mike B.
Milford, OH
Nov 25, 2015



They returned 3 times for repairs and job site clean up

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