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CUSTOMER FEEDBACK REPORT *for* Mr. Roof/Able Roofing

REVIEW

Denee Y.
Toledo, OH
Dec 21, 2018



If you want your roof done go to someone else.

3511 East Ellsworth Rd
Ann Arbor , MI 48108
(800) 467-7663

REVIEW

Felicia H.
Southfield, MI
Dec 06, 2018



Quality of work was excellent! The roofing team was awesome!

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Mr. Roof/Able Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Donald C.
Grand Rapids, MI
Dec 04, 2018



Everyone was friendly and the work was done well. The work only took one day.

REVIEW

Michael E.
Novi, MI
Dec 04, 2018



They did a great job, they were very professional.

REVIEW

Elizabeth C.
Brighton, MI
Dec 04, 2018



This was the second time we have used them, and both times they have done an excellent job. I would highly recommend them.

REVIEW

Elda M.
Redford, MI
Dec 04, 2018



I was very impressed. They did a very nice job.



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REVIEW

Johnny B.
Redford, MI
Dec 04, 2018
★★★★★

I wouldn't use them again and I wasn't happy. The first roof I got from them didn't last for was years, and I wouldn't recommend them to no one. They left the job incomplete. I also had to clean up nails, and shingles myself. And they left debris on the side of my garage. The garage was left unfinished as well. I should have taken my time to find someone else for the work.

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REVIEW

Larry K.
Warren, MI
Dec 04, 2018
★★★★★

Steven was amazing! He explained everything! The installers did a wonderful job!

REVIEW

Stacy O.
Fennville, MI
Dec 03, 2018
★★★★★

My roof looks great, nails were left behind.but they came back to clean them up.very disappointed appon final inspection. Inspector says I need to rebuild my brick chimney. That was supposed to be cought before they replaced my roof. Now I have to pay another 2,500 for that. I already had to refinance my home for the roof. Now I have to take out a second mortgage to pay for my Chimney. Not very professional in my opinion.

REVIEW

David Z.
Muskegon, MI
Dec 02, 2018
★★★★★

I purchased the Rolls Royce of roofs and it is a very solid investment. Workmanship is immaculate and it is guaranteed for the life of the house. Crew was friendly and got the job done in a day.

REVIEW

Robert W.
Grand Rapids, MI
Dec 01, 2018
★★★★★

Mr Roof keeps there promise. Quality shingles and did the work in one day. Workmanship is good but I fell like they could've made sure I was happy.



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REVIEW

T.M.J.
South Lyon, MI
Dec 01, 2018



Excellent experience all the way around! Highly recommend!

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REVIEW

Dan S.
Allen Park, MI
Dec 01, 2018



Very happy...Mr Roof did exactly what they said they would do exactly how, when, and for the price they said they would do it for (which was the best quote I received)

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REVIEW

Andrew S.
Cincinnati, OH
Nov 27, 2018



Awesome work, and finished the job very professionally!!

REVIEW

Mary P.
Cincinnati, OH
Nov 21, 2018



They are the best workers that we have had in a long time. They were very polite and they did their work. They did not goof off. They were very good.

REVIEW

Steve B.
Lancaster, OH
Nov 13, 2018



I went with Able roofing because I liked the quality of the roofing material (lifetime guarantee) and the 12 months same as cash financing. Able was not the lowest bid we received actually they were the highest, however, they did honor their price match guarantee after some back and forth. I was pleased the job was done in 1 day as promised. The crew was courteous and a member of the crew met us as we arrived home and gave us an update on the project and an estimated time of completion. Overall I am very satisfied with the job and would recommend Able Roofing to my family and friends.



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REVIEW

Francine W.
Columbus, OH
Nov 13, 2018



The workers showed up on time and finished work when they said they would. They cleaned the work area before leaving. I am very pleased with the work that was done.

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REVIEW

Nancy A.
Cincinnati, OH
Nov 12, 2018



Good people, good work.

REVIEW

George H.
Columbus, OH
Nov 08, 2018



They are very professional and they worked very quickly. I would definitely recommend to anyone needing help.

REVIEW

Jim N.
Columbus, OH
Nov 06, 2018



My roof looks great and was completed in one day. All of the places where water was getting into the house are covered.

REVIEW

Lance S.
Florence, KY
Nov 06, 2018



Mr. Roof did an excellent job on my roof. They kept me informed of what they were doing and did a follow-up as well when the job was complete. I have already recommended them to a friend!

REVIEW

Judy F.
Shepherdsville, KY
Nov 06, 2018



Very well work at a good pace

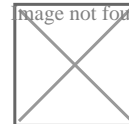
REVIEW

John C.
Grove City, OH
Oct 22, 2018



Rich Robinson was very courteous, informative and knows the roofing business thoroughly. The work crew was punctual and did an outstanding job. Thank you all for your great service.

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Mr. Roof/Able Roofing

REVIEW

Roger B.
Nashville, TN
Oct 21, 2018



My ceiling was damaged during the replacement of my roof. The repair was \$425.00 they would only allow \$250.00. The balance was out of my pocket.

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REVIEW

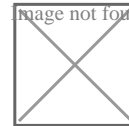
Scott D.
Ann Arbor, MI
Oct 20, 2018



They guys were great and they did great work. There are no complaints.

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Mr. Roof/Able Roofing

REVIEW

Dominic P.
Cincinnati, OH
Oct 20, 2018
★★★★★

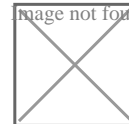
The name "Mr. Roof" was an initial turn off for me. Sounds like some countrywide storm chasing company instead of a local concern I would normally like to do business with. I decided to get a bid from them anyway. Who knows maybe I could use their low ball price to negotiate with other contractors. To my complete surprise, Mr. Roof was the most informed, competent company I talked to providing information none of the other contractors even came close to communicating with me. Victor Houston pointed out the important considerations when replacing a roof and expertly assisted me make a successful claim with my insurance company. Mr. Roof was not the cheapest, not the most expensive either, and I chose them because I truly felt I was going to get the best value and a high quality installation. I was not disappointed. On installation day, what must be the best roofing crew in the nation completed the removal and replacement of my roof in a single day. I own a large ranch home with double the roof area of most homes and they knocked it out with amazing speed and fantastic workmanship from what I can tell. My roof was installed three months ago and it has taken me this long to write a review. I never write reviews but I am glad to give this testimonial because I think Mr. Roof does it right, is a good company trying its hardest to provide honest quality and is certainly an organization I would recommend to friends and family.

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REVIEW

Octavia M.
Raleigh, NC
Oct 15, 2018
★★★★★

This job was done to the perfection from the beginning to the end. I received everything that was promised to me: good customer service, work done at a timely manner, professionalism, and good communication from beginning of the project to the end of the project.

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REVIEW

Kenneth K.
Louisville, KY
Oct 12, 2018
★★★★★

They were very good and the salesman was really good.

REVIEW

Kerry R.
Columbia, TN
Oct 11, 2018
★★★★★

They were late.....

REVIEW

PT R.
Raleigh, NC
Oct 07, 2018
★★★★★

project was timely and professional.