



# CUSTOMER FEEDBACK REPORT *for* Mr. Roof Louisville

REVIEW

Judy F.  
Shepherdsville, KY  
Nov 06, 2018



Very well work at a good pace

REVIEW

Kenneth K.  
Louisville, KY  
Oct 12, 2018



They were very good and the salesman was really good.

REVIEW

Michael F.  
Elizabethtown, KY  
Oct 01, 2018



I had a great experience with Mr. Roof.

REVIEW

Kelly L.  
Louisville, KY  
Oct 01, 2018



They beat me out of about \$400 of order charging. I would not recommend them to anyone.

REVIEW

Dennis T.  
New Albany, IN  
Sep 12, 2018



Consultant was very helpful and understanding of our needs. They completed the job ahead of schedule

REVIEW

Chris F.  
Bardstown, KY  
Aug 31, 2018



They were very professional and did a fantastic job. Had an emergency and had to reschedule and they handled that very professionally and were very understanding.

REVIEW

Ray G.  
Louisville, KY  
Jul 13, 2018



Mr. Roof did a great job. They responded promptly to our request for a quote and the turnaround on work completion was very fast. The roof and siding look great. Good work!

600 Marrett Ave.  
Louisville , KY 40208  
(502) 653-2417  
[www.mrroof.com/louisville](http://www.mrroof.com/louisville)

**GUILDMEMBER SINCE 2012**

As a GuildQuality Guildmember, Mr. Roof Louisville relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Mr. Roof Louisville in Louisville, KY; Elizabethtown, KY; Taylorsville, KY; New Albany, IN; Shepherdsville, KY; Jeffersonville, IN; Bardstown, KY; Mt Washington, KY; Radcliff, KY; La Grange, KY; and 72 other cities in Indiana, Kentucky, Ohio and Tennessee.



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REVIEW

Lawrence H.  
Louisville, KY  
Jul 09, 2018



They left a sign in the front yard that my wife wanted me to take down after they left but I left it up for as long as I could until she finally took it down. They did a fantastic job and I wanted people to know that I got my roof from them. I'll never have to get up there again. They have a lifetime guarantee, they said they'd fix any problems I had, and work with homeowners insurance to do any repairs we needed.

REVIEW

Eddie C.  
My Washington, KY  
Jun 18, 2018



The roof fan does not move as much air as I was told. The insulation is not the depth it should be

REVIEW

Neal G.  
Louisville, KY  
May 30, 2018



They were great! They were courteous, professional, and I would love to do business with them again!

REVIEW

Shirley S.  
Lexington, KY  
May 29, 2018



Steve Laird was excellent and very knowledgeable, he was helpful and made the whole process easy.

REVIEW

Pete H.  
Lebanon Junction, KY  
May 25, 2018



The job was done very professionally and on time

REVIEW

Ricky W.  
Carrollton, KY  
May 03, 2018



Great job!

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REVIEW

Ronald A.  
Bardstown, KY  
May 03, 2018



Thoroughly pleased with the job that MR. Roof did. We could not be happier, would highly recommend them to anyone.

REVIEW

Glenn Z.  
Jeffersonville, IN  
May 01, 2018



I am extremely pleased with every aspect of the roofing job, from the sales experience to actually replacing the roof. The roofers were outstanding. I could not have asked for a better experienced. Thank you Mr. Roof!

REVIEW

George R.  
Radcliff, KY  
Mar 03, 2018



They were professional and did professional work. I am well pleased with the work.

REVIEW

Darrell C.  
Louisville, KY  
Feb 08, 2018



Avoid Mr. Roof. It was a miserable experience.

REVIEW

Michael G.  
New Albany, IN  
Jan 29, 2018



I have had Mr. Roof replace my roof and now my windows. I am very satisfied with both.

REVIEW

Ralph H.  
Louisville, KY  
Jan 27, 2018



I am satisfied with my purchase and even more so glad that I chose Mr.Roof for the job

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Anthony R.  
Brooks, KY  
Dec 26, 2017



The did a good job on the shingles the drip edge is where I have a problem the drip edge comes in 10ft sections and it looks like they used a lot of small pieces and we have seams all over the edges also the corners were poorly done and when they were supposed to repair them they just took a hammer and hit them,they came back out twice and both times said that there was nothing that could be done and we paid almost 16,000.00 for this roof

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REVIEW

Ute B.  
Elizabethtown, KY  
Dec 08, 2017



Absolutely amazing work! If I would not see my new roof, I would have never known they were here. Super friendly staff, not one piece of waste left behind, and the roof looks great!

REVIEW

Duane P.  
New Albany, IN  
Dec 08, 2017



The installers worked diligently all day and got the job done in a timely manner.

REVIEW

Pamela T.  
Louisville, KY  
Nov 25, 2017



I am very pleased with the work that Mr. Roof did and bringing my house up to code.

REVIEW

Anthony J.  
Salem, IN  
Aug 24, 2017



They job was done adequately at best but not on time. They also had to come back twice to fix things.

REVIEW

Frances D.  
Louisville, KY  
Aug 24, 2017



I am happy with the workmanship.



# CUSTOMER FEEDBACK REPORT *for* Mr. Roof Louisville

REVIEW

Terry S.  
Louisville, KY  
Aug 23, 2017



If you have something promised to you, get it in writing!

REVIEW

J.J.C.  
Louisville, KY  
Aug 22, 2017



So far I am very happy with Mr.Roof. To my knowledge the materials and workmanship is A ok. The workers tackled a big job in no time at all. They were busy as bee's up there. Very impressive!

REVIEW

Carol D.  
Louisville, KY  
Aug 11, 2017



Bryan was helpful when I needed him. He helped me when they called to change the date of instalation. Got them here when promised.I was

REVIEW

Matt L.  
Elizabethtown, KY  
Aug 02, 2017



Brian Widmayer went out of his way and helped me from the beginning of dealing with the insurance company to assisting with selecting the proper gutters & roof. Brian answers calls, texts, and E-mails immediate and would recommend to choose him as your sales person with Mr. Roof.

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