



# CUSTOMER FEEDBACK REPORT *for* Frank's Roofing & Spraying, Inc.

REVIEW

F.W.K.  
Fort Myers, FL  
Jan 03, 2022  
★★★★★

Best roofer in SW Florida! Excellent work; job started on time, completed a head of schedule and no unresolved issues. Cleaned the job daily; all the right equipment and tools; competitive price.

REVIEW

Amy S.  
Labelle, FL  
Dec 07, 2021  
★★★★★

Everything went seamlessly with Frank's Roofing & Spraying. It was a great experience.

REVIEW

Jack K.  
Sanibel, FL  
Nov 23, 2021  
★★★★★

Great people who operate a business the way it should be...with the customer in mind.

REVIEW

Susan A.  
Fort Myers, FL  
Oct 29, 2021  
★★★★★

I was satisfied with the job. I would highly recommend them to anyone that needs roofing done. They were very professional.

REVIEW

MARIE G.  
Cape Coral, FL  
Oct 14, 2021  
★★★★★

We were extremely happy with the professionalism, product, and communication.

REVIEW

HEIDI L.  
Fort Myers, FL  
May 14, 2021  
★★★★★

I am extremely thankful and pleased with the way Frank's Roofing took care of my roof, soffits, gutters. They responded quickly to my emergency and saved my home from serious damage.

REVIEW

Theodore K.  
Sanibel, FL  
Mar 01, 2021  
★★★★★

Overall, we are very satisfied with the job. The staff worked consistently and fast on a very hot day and was able to finish with an immaculate cleanup. They were cheerful, patient and helpful with questions. We love the shingles!

13828 Palm Beach Blvd.  
Fort Myers , FL 33905  
(239) 693-7663  
franksroofinginc.com

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Frank's Roofing & Spraying, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Frank's Roofing & Spraying, Inc. in Fort Myers, FL; Lehigh Acres, FL; Cape Coral, FL; N Ft Myers, FL; Alva, FL; North Fort Myers, FL; Estero, FL; Ft Myers Bch, FL; Immokalee, FL; Port Charlotte, FL; and 8 other cities in Florida.



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REVIEW

Randy S.  
Lehigh Acres, FL  
Feb 16, 2021  
★★★★★

I have 40+ years of construction experience, which includes the installation of roofing materials. I also have a building inspector license. The workmanship and professionalism that Franks Roofing and his staff gave, makes me glad we picked them for our new roof covering.

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REVIEW

Rose A.  
Lehigh Acres, FL  
Jan 19, 2021  
★★★★★

I called them many times after they broke a light bulb in my house. They never came to fix it.

REVIEW

Martha T.  
N Ft Myers, FL  
Dec 29, 2020  
★★★★★

I've been dealing with Frank's Roofing for over 25 years and they've always been wonderful.

REVIEW

James C.  
Cape Coral, FL  
Dec 23, 2020  
★★★★★

very responsive and professional

REVIEW

Ruth K.  
Fort Myers, FL  
Nov 06, 2020  
★★★★★

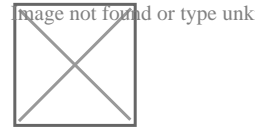
I am completely satisfied. It was excellent!

REVIEW

Barry P.  
Lehigh Acres, FL  
Oct 05, 2020  
★★★★★

This the second house with Owens Corning shingles that Frank has done for me. They have been fantastic every time. I love them.

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REVIEW

Wayne Y.  
Fort Myers, FL  
Oct 26, 2018  
★★★★★

This was for America Charters. Everything went well. It was perfect. They were on time and the price was right. It was exactly what I expected. They did work for me in the past and I have never had any problems.

Comment from Frank's Roofing & Spraying, Inc.

Thank you! We look forward to working with you again.

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REVIEW

Chris W.  
Fort Myers, FL  
Sep 20, 2018  
★★★★★

They showed up early got started and was finished with the job quickly and we love our new roof.

REVIEW

Sandra E.  
Lehigh Acres, FL  
Jul 23, 2018  
★★★★★

I thought they were very good.

REVIEW

Carolyn H.  
Lehigh Acres, FL  
Jul 21, 2018  
★★★★★

I give Frank's Roofing 5 stars because of the quality of their work and they have employees that are professional and genuinely care about customer satisfaction!

REVIEW

John M.  
Lehigh Acres, FL  
Jun 15, 2018  
★★★★★

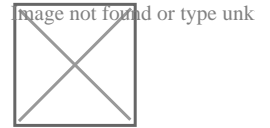
I was satisfied with the work Frank's Roofing and Spraying, Inc. did for me.

REVIEW

John H.  
Fort Myers, FL  
Jun 13, 2018  
★★★★★

The salesman was very thorough in his presentation and answered all of our questions.

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REVIEW

Joseph H.  
Fort Myers, FL  
May 11, 2018



The work was done perfectly.

REVIEW

Linda S.  
Cape Coral, FL  
May 05, 2018



I am very pleased with the inside staff, the workers and boss. I am happy with the completed job. I do not have any complaints with the company.

REVIEW

Richard E.  
Cape Coral, FL  
May 01, 2018



They were very professional. They made a few missteps, which I will attribute to the hurricane and the workers being overwhelmed.

REVIEW

Joan W.  
N Ft Myers, FL  
May 01, 2018



We were very satisfied.

REVIEW

Cheryl S.  
Fort Myers, FL  
Mar 12, 2018



They are a very professional and hardworking company. The finished projects looks fantastic and we are very satisfied.

REVIEW

John K.  
Alva, FL  
Feb 27, 2018



The whole experience of Hurricane Irma was trying, but Frank's Roofing was a great experience and did a great professional job. Every contact with them was professional, clear and knowledgeable.

REVIEW

Ellen M.  
Lehigh Acres, FL  
Feb 20, 2018



I contact several roofing contractors and Frank's Roofing and Spraying was the best price and the most professional.

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REVIEW

Mhg P.  
Cape Coral, FL  
Feb 20, 2018  
★★★★★

As a property management company we have used and recommended Frank's Roofing for 10 years. They have been a 5 star rating with us for that long. They are professional, courteous, friendly and extremely knowledgeable.

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Donald T.  
Lehigh Acres, FL  
Feb 20, 2018  
★★★★★

I was happy they were able to start sooner than they originally estimated.

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Lisa C.  
Bokeelia, FL  
Dec 07, 2017  
★★★★★

Service was superb! Not only will I recommend them, but I have been recommending them and will continue to do so.

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REVIEW

Larry U.  
Fort Myers, FL  
Dec 01, 2017  
★★★★★

Entire experience was very professional and friendly at the same time.