

CUSTOMER FEEDBACK REPORT *for* **Hopkins & Porter Construction, Inc.**

REVIEW

Lindsay M.
Mar 30, 2019
★★★★★

Hopkins and Porter is fantastic! I highly recommend them.

REVIEW

Alexis C.
Silver Spring, MD
Nov 02, 2018
★★★★★

We plan on using them again for any further renovations. Their workmanship is excellent.

REVIEW

L.S.C.
Bethesda, MD
Nov 01, 2018
★★★★★

We have been using them for over 30 years and we couldn't be any happier with their professionalism and their service.

REVIEW

Robert D.
Washington, DC
Jul 31, 2018
★★★★★

Everyone was and is engaged, professional, and concerned about us as customers and home owners. We never questioned or second guessed our choosing Hopkins & Porter, and heartily recommend them to anyone considering any sort of new development or renovation.

REVIEW

Caroline R.
Alexandria, VA
Jul 04, 2018
★★★★★

Ray did an absolutely fantastic job making sure I was satisfied with everything. Even though a few snafus developed, Ray always made sure to make things right.

REVIEW

Philip E.
Bethesda, MD
Mar 28, 2018
★★★★★

I am a repeat customer, and for a reason. They are thorough, attentive, and the work is of the highest quality.

REVIEW

Philip E.
Bethesda, MD
Jul 24, 2017
★★★★★

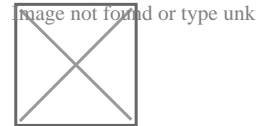
I've done a fair amount of work on my own homes, and also used contractors on other projects. The level of quality, detail, and professionalism with this crew is of the highest quality. Very pleased

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www.hopkinsandporter.com

GUILDMEMBER SINCE 2008

As a GuildQuality Guildmember, Hopkins & Porter Construction, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Hopkins & Porter Construction, Inc. in Potomac, MD; Washington, DC; Bethesda, MD; Rockville, MD; Chevy Chase, MD; Nw, DC; Silver Spring, MD; Gaithersburg, MD; Washington Dc, DC; Germantown, MD; and 35 other cities in Maryland, Virginia, Georgia, District of Columbia and Tennessee.



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REVIEW

Andy A.
Silver Spring, MD
May 09, 2017
★★★★★

Ken Hurdle is the best! His knowledge and attentiveness is beyond expectations. He has patiently walked me through my construction project and I now look forward to my next project with H&P.

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REVIEW

Derek F.
Arlington, VA
Apr 20, 2017
★★★★★

They were extremely professional and I am likely to work with them again.

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REVIEW

Kelly M.
Gaithersburg, MD
Mar 20, 2017
★★★★★

They really were outstanding and did a fantastic job. They knew what they were doing and that made me feel confident and the end result looks fantastic. I am the envy of the neighborhood.

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REVIEW

Jeffrey L.
Potomac, MD
Mar 07, 2017
★★★★★

They were spectacular and reliable as reliable can be.

REVIEW

Bobby T.
Potomac, MD
Feb 03, 2017
★★★★★

H&P did quite well. We had a difficult renovation, made more complicated by an unrealized plumbing issue. Ken Hurdle and his crew adapted a very novel approach to dealing with the plumbing issue. Solid work. Very professional (including the subcontractors). Much appreciated H&P.

REVIEW

Leslye H.
Potomac, MD
Jan 13, 2017
★★★★★

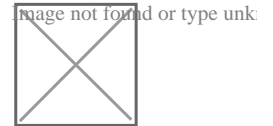
I have been very pleased with the professionalism and expertise presented by the Hopkins and Porter group.

REVIEW

Phillip P.
Washington, DC
Dec 05, 2016
★★★★★

Hopkins and Porter are great to work with, they understood what we wanted and followed our instructions, but also had good ideas of their own to include. We wanted traditional work done and thats why we picked them.

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REVIEW

Anita H.
Bethesda, MD
Nov 26, 2016



We were very pleased with the job and plan to use Hopkins & Porter again. Our project manager, Todd McFee, and job foreman, Juan Espinosa, were both outstanding.

REVIEW

Peter C.
Germantown, MD
Aug 19, 2016



KEN Hurdle is amazing and honest. He is an ultimate professional and this comes from a real estate developer for over 30 years.

REVIEW

Scott C.
Germantown, MD
Jun 09, 2016



Hopkins & Porter shows incredible attention to detail. I really feel they are looking out for me to make sure everything is done right. They insist on correcting even the smallest imperfection. And when I have raised a concern, they are very responsive. On top of that, they come up with very creative design ideas. Bottom line: I would not hesitate to hire Hopkins & Porter for future projects.

REVIEW

Keith S.
Damascus, MD
Jun 08, 2016



We have worked with Hopkins & Porter Construction on multiple occasions and the quality of their work reflects why we keep using the company.

REVIEW

Scott C.
Germantown, MD
Dec 22, 2015



Thus far in the project, I would have no hesitation in recommending Hopkins & Porter. They have provided us with a renovation plan that exceeds our expectations. We are looking forward to seeing the actual execution of the plan, as construction is set to begin soon.

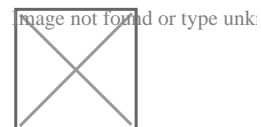
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REVIEW

Mark C.
Alexandria, VA
Jun 23, 2015



We were very happy with Hopkins & Porter. Everyone was very professional, responsive and nice. The whole process beginning from initial discussion with Kelly to finishing the punch list with Ray and the crew was very pleasant. We have never done any home improvement projects before, so this was very very good first experience. Kelly was very responsive and spent a lot of time patiently explaining the pros/cons of all the materials and different options before we started the project, so we stayed within the budget. The crew was very polite and worked quickly. Ray came out regularly and inspected everything many times, he was very detail-oriented and when the job was done he was very thorough pointing out little things that needed to be fixed. The crew was very professional and asked and offered several solutions that we didn't think about. They did a great job on both of our projects. Overall, we were very very happy with Hopkins & Porter. When we do our next home improvement project, we definitely will call them back! And from now on, we will use the handyman

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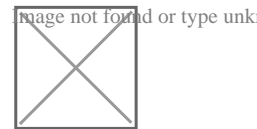
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REVIEW

Jasna K.
Potomac, MD
May 14, 2015



I would highly recommend Hopkins and Porter. We have been using them for many years, at least 10 , for work on the house. Every time, they do excellent work. They are not only do a good job but they are great people.



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REVIEW

Terry H.
Silver Spring, MD
May 03, 2015
★★★★★

Todd McPhee, the project manager for my kitchen renovation, has been dependable, respectful, on time, and always eager to meet my expectations for the work being done. He has proven himself most valuable at finding workable and creative solutions to various construction-related problems (far exceeding my expectations). His main workman, Juan, is also hard-working, dependable and knowledgeable about most jobs related to construction and/or repair work. Because of my excellent experience with Todd and Juan, I have been recommending Hopkins & Porter to all my friends and anyone I meet who is planning a home renovation project.

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REVIEW

Jeanette D.
Washington, DC
Apr 29, 2015
★★★★★

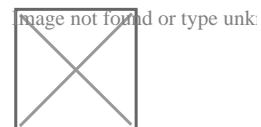
This is the third time we have used Hopkins & Porter for sizeable projects at our house. We keep using this firm because of its attention to detail, fair treatment of clients, and superior workmanship. We also appreciate the fact that the office staff, Todd McPhee, and the workers who have been at our house have all been uniformly responsive, courteous, and professional.

REVIEW

Christine G.
Rockville, MD
Apr 29, 2015
★★★★★

From start to finish, the process and the people were knowledgeable and professional. There is a lot of pride in H&P quality and customer satisfaction.

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REVIEW

Barbara S.
Garret Park, MD
Aug 25, 2014



Hopkins & Porter Construction was very professional. They were very easy to talk to in terms of any changes that needed to be made or things that I did not feel were working in the plan. They always communicated very well with me about things that may have had to be delayed or changes that had to be made. The workmanship was excellent and I would definitely use them again. I would certainly recommend them to anyone else. I know that in this area of Washington D.C. there are a wide range of prices in terms of design/build companies. Hopkins & Porter Construction is certainly not the cheapest, but they are not the most expensive. They are very professional. Also, I hate pushy salesmen, but they were very easygoing about doing things. That is a manner in which I like to work.

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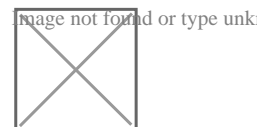
REVIEW

J.A.J.
Chevy Chase, MD
Aug 19, 2014



Modernizing our 1955 kitchen, improving a bathroom and repairing fairly substantial water damage in the basement all in one fell swoop involved the coordinated efforts of a carpenter, plumber, electrician, painter and floor installer. The Hopkins and Porter division of Handymen Operations provided a skilled team to accomplish our project. The team's extremely competent and flexible leader made our project a smoothly-run success. We are pleased to endorse this excellent firm.

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REVIEW

Anne J.
Washington, DC
Aug 14, 2014
★★★★★

Hopkins and Porter and the two fellows I had the most contact with, Todd and Juan, are superior in their skills, timely on their work promises, clean all along the way with the job, kind in their manner and I miss having their presence with me daily. Would love to show possible clients H&P's work at my house. Anne J.

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REVIEW

Richard M.
Washington, DC
Jan 06, 2014
★★★★★

We had a marvelous experience with Hopkins & Porter Handymen. They provide high quality workmanship, they are professional, and they are just generally pleasant people to work with. In particular, what we valued was the customer service aspect. Ours was not an overly complex build; we probably could have gotten similar work done at a similar price by another company. However, the customer service we received from our foreman, our architect, the subcontractors, and everyone we worked with throughout the process was outstanding. We would highly recommend them.

REVIEW

Daniel T.
Bethesda, MD
Sep 12, 2013
★★★★★

We called Hopkins & Porter because we saw a serious problem in the deterioration of a porch. It took engineering and design skills to fix the porch because it holds up a roof. They came out within a day and within three days they did the work. We feel very comfortable about the work that they did for us.

REVIEW

Jane F.
Kensington, MD
Sep 11, 2013
★★★★★

I am extremely satisfied with the work performed by the handymen. I had painting and carpentry work done. The work was done in a timely fashion, and all of my questions were answered. I would recommend this company to others.