



CUSTOMER FEEDBACK REPORT *for* VTS Homes, Inc.

REVIEW
Matthew S.
Owens Cross Roads,
AL
Jan 31, 2018
★★★★★

Very happy with the product they created! We're thoroughly enjoying our new home.

Huntsville , AL 35801
(256) 704-3333
vtshomes.com

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, VTS Homes, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of VTS Homes, Inc. in Huntsville, AL; Arley, AL; Owens Cross Roads, AL; Scottsboro, AL; Gurley, AL; Lacey Springs, AL; Florence, AL; Athens, AL; Lester, AL; Meridianville, AL; and 1 other city in Alabama.

REVIEW
Scott H.
Huntsville, AL
Aug 09, 2017
★★★★★

We are 8 months after completion of our home. We recommended Rob to friends from the old neighborhood and they are building with Rob as well. We not only say we would recommend Rob to our friends, we did.

REVIEW
Matthew S.
Owens Cross Roads,
AL
Jun 30, 2017
★★★★★

We are very pleased with the services they provided.

REVIEW
J.M.K.
Huntsville, AL
Apr 02, 2017
★★★★★

We love our new garage. We especially enjoyed working with Rob Owens.

REVIEW
Rich S.
Huntsville, AL
Mar 03, 2017
★★★★★

I have very high expectations and they exceeded all of them.

REVIEW
Scott H.
Huntsville, AL
Jan 02, 2017
★★★★★

VTS Home did an exceptional job in building our home. Rob was very approachable and was extremely courteous and understanding in dealing with us in the build of our home. I would go to Rob again if I were to ever build and would recommend him to my friends.

REVIEW
Matthew S.
Owens Cross Roads,
AL
Dec 22, 2016
★★★★★

So far, the experience of building a new home with VTS Homes has been great. Very responsive and very knowledgeable and does a great job of laying out the steps ahead.



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REVIEW

Rich S.
Huntsville, AL
Dec 21, 2016



Rob has tirelessly and joyfully worked with my family on a custom home design, exploring design details with us exhaustively. He has been a sincere pleasure to work with.

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REVIEW

Scott H.
Huntsville, AL
Nov 18, 2016



Rob Owens and VTS Homes have made this home building experience enjoyable. From the start, Rob listened to our desires, made good suggestions when needed, and effectively implemented these visions into this project. Based on a previous building experience, we had said we would never build again. We changed our minds after we met Rob and discussed building again and have not regretted our decision.

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REVIEW

J.M.K.
Huntsville, AL
Sep 21, 2016



Loved the quality of work and professional workmanship.

REVIEW

Susan B.
Huntsville, AL
Aug 18, 2016



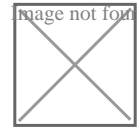
No Warranty issues to report. The garage that VTS built for me is perfect! Rob is fabulous to work with. He is very thorough and does what he says he is going to do!

REVIEW

Victor A.
Huntsville, AL
Feb 26, 2016



We have owned many homes and this is one of my favorite homes in terms of design, details, craftsmanship and location.



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REVIEW

Susan B.
Huntsville, AL
Dec 22, 2015



Rob's attention to detail is amazing! He did what he said he was going to do and completed the job on time and within the budget. He kept me informed every step along the way. I would highly recommend him. As a Realtor, I deal with many builders, and I chose Rob to build my project. Rob has also built for a client of mine and did an outstanding job. Rob is top notch and I would recommend him without any reservations.

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REVIEW

Chuck S.
Huntsville, AL
Sep 01, 2015



WOW! what a great experience. We have been 120% completely satisfied with our builder Rob Owen and the house. What ever minor issues we have had with a new house have been addressed in a professional and very timely manner. Rob has lived up to his word and is a pleasure to work with. We have referred him to several friends and would definetly use him in the future if we ever decided to build again. We can't say enough good things about him.

REVIEW

Barbara F.
Huntsville, AL
Aug 10, 2015



Rob found a solution for a problem I had that no one else was able to solve. He always kept me up to date on when the subcontractors would be there and what to expect. He regularly checked on the progress and addressed all issues timely and satisfactorily. Great job and I am very pleased with his design and the outcome.

Comment from VTS Homes, Inc.
Thank you for the accolades!



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REVIEW

Jeff K.
Gurley, AL
Jan 05, 2015
★★★★★

We would highly recommend VTS Homes to any new or seasoned home buyer. Rob Owens is exceptional in his ability to stay on top of the schedule and budget, tracking every finite detail. He is patient in his explanation of events and reasoning, and is easily accessible throughout the process, as well as after delivery.

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REVIEW

John H.
Arley, AL
Dec 29, 2014
★★★★★

VTS and staff are fantastic. They spent time with us each step of the way and insisted on everything being perfect.

REVIEW

Howie L.
Huntsville, AL
Oct 01, 2014
★★★★★

Rob Owens of VTS Homes and his crew have made the home building process enjoyable and the craftsmanship and attention to detail are the best I've seen.

REVIEW

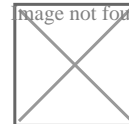
Steve L.
Scottsboro, AL
Jun 24, 2014
★★★★★

It was a positive experience working with Rob Owen. Though we ran into a few unexpected challenges, Rob was very accommodating, professional and courteous. It is without question that Rob Owen had our best interest at heart throughout the build process. He even went above and beyond when he didn't have to. We have found our contractor for future build projects, VTS Homes.

REVIEW

John H.
Arley, AL
Jun 16, 2014
★★★★★

Rob and his contractors are professional, courteous and helpful. We loved working with them. The workmanship is top-notch. We always knew what was being done and we were extremely pleased with the results.



CUSTOMER FEEDBACK REPORT *for* **VTS Homes, Inc.**

REVIEW

Billy C.
Huntsville, AL
Apr 25, 2014
★★★★★

VTS was a professional and fantastic partner in building our new home. This was the only home I have been involved in building and I could not imagine a better partner than VTS to walk through the process with. Rob has assembled a great team; from his ownership and organization abilities, to Roger's day-to-day updates and accessibility during construction, they were quick to answer question, modify items as we wanted, provide quick quotes for different ideas we had, and were happy to help whether we were spending more money or less. VTS did a great job for us. Thanks everyone!

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REVIEW

Tricia H.
Huntsville, AL
Feb 18, 2014
★★★★★

This is our 5th custom home. Rob Owens and everyone at VTS, Inc. was exceptional, from the start of managing the complex plans to meticulously overseeing every aspect of the process and finally following up with the punch list. Throughout the process they enthusiastically deliver their product with great knowledge, expertise, speed and a real passion for excellence. It is my pleasure to recommend Rob and his team!

REVIEW

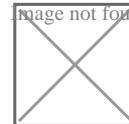
John H.
Arley, AL
Jan 15, 2014
★★★★★

The VTS team made steady progress and kept us informed every step of the way. This allows for adjustments as we went. We have been very satisfied.

REVIEW

Jeff C.
Huntsville, AL
Dec 01, 2013
★★★★★

VTS Homes did a great job of providing a quality product on time. My experience with the team could not have been any better. I definitely recommend VTS Homes.



CUSTOMER FEEDBACK REPORT *for* VTS Homes, Inc.

REVIEW

Eric M.
Huntsville, AL
Oct 30, 2013



Regardless of challenges that occur during (and after) new home construction, Rob Owens and his team always follow through on their promises and commitments. The best form of advertising is a recommendation by a client and I will continue to recommend VTS Homes to my friends and business colleagues.

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REVIEW

John H.
Arley, AL
Oct 24, 2013



VTS worked with our budget needs and our developer to get maximum value and quality within the covenants and our budget. VTS worked closely with our architect to get a great design within our budget as well.

REVIEW

Chandler H.
Huntsville, AL
Aug 05, 2013



We have been in our house for about 9 months and our friends are now calling to ask if they can see it a second time...or bring a friend over to see it for their first time. We have had four friends say they are going to use VTS Homes to build their next home, several have already met with Rob. The quality of the workmanship is easy to point out in person and we would recommend VTS Homes time and time again.

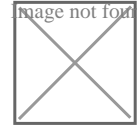
REVIEW

Corey G.
Huntsville, AL
Mar 25, 2013



VTS Homes is overall a very easy company to work with, and they are always responsive. They built a high quality home in a short period of time.

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VTS Homes, Inc.

REVIEW

Eric M.
Huntsville, AL
Mar 01, 2013
★★★★★

VTS Homes, Inc. is a great representative for The Village of Providence. Their enthusiasm toward the community gives residents peace of mind that they have made the right decision to build a home here. I put my trust in their knowledge, experience & professionalism and the result is a beautiful home that will last 100 years.

Comment from VTS Homes, Inc.

Thank you for the recognition. The Village of Providence is a great place to live and that makes our job easier. We are glad you can call it home. Enjoy your new home!

REVIEW

Dominic R.
Huntsville, AL
Jan 23, 2013
★★★★★

This is me and my wife's very first home. It is nerve wrecking with a custom built home, but VTS specifically Rob Owens has done a great job walking us through the homebuilding experience. It has been a joy and relief working with VTS Homes.

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